



Transit Provider List For North Western & Central Wisconsin

New Freedom Transportation One Call Center

Center for Independent Living for Western Wisconsin, Inc.
In coordination and collaboration with North Country Independent Living
(715) 233-1070 or 800-228-3287 www.cilww.com

Updated 08/19

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ADAMS COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	ADRC
Contact Information	569 N Cedar St, Adams, WI 53910; 877-883-5378; http://co.adams.wi.gov/Departments/HealthHumanServices/ADRC/
Area Served	Counties of Adams, Green Lake, Marquette, Waushara
Consumers Served	Elderly, Disabled and Long Term Care
Door-to-Door/Curb Service	Yes
Fare	\$.25/mile
Office Hours	8:00am to 4:00pm M-F
Operation Hours	8:00am to 4:00pm M-F
Advance Notice	48 to 72 business hours
CPR/First Aid Trained	No/No
State Certified Vans	No
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical only
Wheelchairs/Lifts/Cots	No/No/No
Other	adrcinformation@co.greenlake.wi.us

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relative who can drive them.

ADAMS COUNTY

Transit Provider Name	Veterans Services Office
Contact Information	108 E North St, PO Box 474, Friendship, WI 53934 608-339-4221; http://www.co.adams.wi.gov/Departments/VeteransService/
Other	Contact person: Stephen Dykes, Veterans Service Officer Adams vso@co.adams.wi.us

Adams County Aging Unit (Adams County Health & Human Services)

569 N Cedar St #4

Adams, WI 53910

877-883-5378

608-339-4251

Contact person: Donna Richards, Director. Donna.richards@co.adams.wi.us

ASHLAND COUNTY

Transit Provider Name	Ashland County Aging Unit- Senior Bus and Volunteer Driver Medical Transportation www.ashlandaging.com
Contact Information	400 Chappel Ave., Ste 100, Ashland WI 54806 715-682-4414 ext 0 or 888-682-7672
Area Served	Ashland County
Consumers Served	Seniors ages 60 and over, and persons with disabilities for the bus, 60 and over for medical vol. driver with restrictions.
Door-to-Door/Curb Service	Door to door, and bus
Fare	Flat rate for bus, \$1.00 per one-way in city, co-pay for vol. driver
Office Hours	8-4:00pm Mon-Fri
Operation Hours	8-4:00pm Mon-Fri
Advance Notice	Yes
CPR/First Aid Trained	no
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any for bus, medical only for vol. driver
Wheelchairs/Lifts/Cots	Yes/Yes/No on bus, ambulatory only for medical vol. driver
Other	

Transit Provider Name	Bad River Transit System www.badriver-nsn.gov/tribal-operations/transit#
Contact Information	715-685-9461
Area Served	Bad River Reservation and city of Ashland
Consumers Served	Seniors, persons with disabilities, all public
Door-to-Door/Curb Service	Bus Stop
Fare	\$1.00 -discounts available through bus pass
Office Hours	8:00am – 5:00pm
Operation Hours	7am to 2am
Advance Notice	Yes
CPR/First Aid Trained	yes
State Certified Vans	Yes/buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Bay Area Rural Transit (BART) www.bartbus.com
Contact Information	715-682-9664
Area Served	Ashland, Bayfield and Price Counties
Consumers Served	Seniors, persons with disabilities, all public
Door-to-Door/Curb Service	Bus Stop. Mobility Manager available
Fare	Flat rate
Office Hours	Can call Mon-Fri 6am-7pm Sat. 8:30am-5:00pm
Operation Hours	Mon-Fri 6:45am-6pm Sat. 9:00am-6:00pm
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes- buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

ASHLAND COUNTY

Transit Provider Name	Bayfield County Specialized Transportation Program
Contact Information	117 E Fifth St, PO Box 100, Washburn, WI 54891 715-373-6144 ext 174 https://www.bayfieldcounty.org/430/Transportation-Services
Area Served	Bayfield County
Consumers Served	Person with a disability or over the age of 60 years.
Door-to-Door/Curb Service	
Fare	Yes
Office Hours	8 a.m. to 4 p.m., Mon – Fri to schedule a ride
Operation Hours	
Advance Notice	Minimum of 24 hour notice preferred
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	
Other	Depending on need, a specialized medical vehicle or personal vehicle is utilized

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Key Care Transportation
Contact Information	Lift-equipped vans 119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Area Served	Rusk, Price, Ashland, Barron Counties
Consumers Served	MTM, INCLUSA, and self-pay
Door-through-Door	Yes, on request lift van,
Fare	Call for trip quote 22.50 base for van, plus 1.95/mile loaded
Office Hours	8:00 am-6:00pm
Operation Hours	24/7 based on driver availability
Advance Notice	24 hr preferred
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

ASHLAND COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

BARRON COUNTY

Transit Provider Name	Pathways Transport www.pathwaystransport.net
Contact Information	715-373-2800 or after hours- 715-292-1932
Area Served	Ashland, Bayfield, Douglas
Consumers Served	Seniors and persons with disabilities, anyone with Medicaid
Door-to-Door/Curb Service	Door to door and door through door
Fare	Call for rate
Office Hours	8:00 -4:30pm M-F may call after hours phone
Operation Hours	24 hours
Advance Notice	yes
CPR/First Aid Trained	yes
State Certified Vans	yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	

Transit Provider Name	Aging and Disability Resource Center Barron County adrc@co.barron.wi.us
Contact Information	AddLife Transit 335 E Monroe Ave., Barron, WI 54812 715-537-6333
Area Served	Barron County
Consumers Served	Barron County elderly (60+) and disabled residents
Door-to-Door/Curb Service	Door to door
Fare	Round trip: Varies but no more than \$5 round trip within Barron County
Office Hours	8am to Noon M-F
Operation Hours	9am-3pm
Advance Notice	Prefer at least 24 hours
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Medical (except those eligible for MTM), employment, nutrition and errands
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

BARRON COUNTY

Transit Provider Name	Key Care Transportation
Contact Information	Lift-equipped vans 119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Area Served	Rusk, Price, Ashland, Barron Counties
Consumers Served	MTM, INCLUSA, and self-pay
Door-through-Door	Yes, on request lift van,
Fare	Call for trip quote 22.50 base for van, plus 1.95/mile loaded
Office Hours	8:00 am-6:00pm
Operation Hours	24/7 based on driver availability
Advance Notice	24 hr preferred
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Namekagon Transit mobilitymanager@namekagontransit.com
Contact Information	14760 County Road K Hayward, WI 54843 715-634-6633
Area Served	Barron, Washburn, Sawyer, Bayfield,
Consumers Served	General Public, senior, disabled
Door-to-Door/Curb Service	Yes/yes
Fare	\$3.00 regular fare and \$2.00 55 & older or disabled.
Office Hours	8 A.M. to 4:30 P.M.
Operation Hours	6 A.M. to 9 P.M.
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	All buses are wheelchair accessible

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person, but can use for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relative who can drive them.

BARRON COUNTY

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Barron County Veteran Service Office

Scott Bachowski CVSO

330 E. Monroe Ave., Rm. 103

Barron, WI 54812

(715) 537-6290 FAX (715) 537-6237

Email: scott.bachowski@co.barron.wi.us or phillip.landgraf@barron.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center.

BAYFIELD COUNTY

Transit Provider Name	Bay Area Rural Transit (BART) www.bartbus.com
Contact Information	715-682-9664 300 Industrial Park Rd. Ashland, WI 54806
Area Served	Ashland, Bayfield
Consumers Served	Seniors, persons with disabilities, all public
Door-to-Door/Curb Service	Bus Stop. Mobility Manager available
Fare	Flat rate
Office Hours	Can call Mon-Fri 6am-7pm Sat. 8:30am-5:00pm
Operation Hours	Mon-Fri 6:45am-7pm Sat. 8:30am-5:00pm
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Bayfield County Specialized Transportation Program
Contact Information	Bayfield County DSH, 117 E 5 th St, Washburn, WI 54891. Mailing-PO Box 100, Washburn WI 54891-Phone 715-373-6144 ext 3397
Area Served	Bayfield County
Consumers Served	Elderly (60 and older) and younger with disability
Door-to-Door/Curb Service	Door through door, bus stop
Fare	Based on mileage and reason for transport, minimum rate is \$3.00 round trip
Office Hours	8-4:30 Mon-Fri
Operation Hours	Depends on driver
Advance Notice	Yes
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social. No medical for MTM qualified persons; but can use for nutrition, personal, and social trips.
Wheelchairs/Lifts/Cots	No
Other	

Transit Provider Name	Bayfield County Veterans Service Office
Contact Information	PO Box 367, Washburn, WI 54891 715-373-6137 https://www.bayfieldcounty.org/153/Veterans-Service-Office
Area Served	Bayfield County
Consumers Served	Bayfield County Veterans
Door-to-Door/Curb Service	
Fare	Call for rates
Office Hours	8 a.m. to 4 p.m. to schedule a ride
Operation Hours	
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Wheelchair accessible and personal vehicles utilized
Other	

BAYFIELD COUNTY

Transit Provider Name	CORE Community Resources
Contact Information	PO Box 1530, Bayfield, WI 54814 715-779-3457 http://www.corecr.org/
Area Served	Washburn, Cornucopia, La Pointe, Bayfield, Red Cliff and the surrounding area
Consumers Served	55 and older only
Door-to-Door/Curb Service	
Fare	Call for rates
Office Hours	8 a.m. to 4:00 p.m., Mon - Fri
Operation Hours	
Advance Notice	24 hour notice preferred
CPR/First Aid Trained	
State Certified Vans	no
Emergency/Non-emergency	
Acceptable reasons for needing transport	Medical and non-medical
Wheelchairs/Lifts/Cots	No/No/No
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Indian Trails Bus Service https://www.indiantrails.com
Contact Information	109 E Comstock St, Owosso, MI 48867 800-292-3831
Area Served	Route from Hurley to Ashland to Iron River to Brule to Superior to Duluth and back
Consumers Served	
Door-to-Door/Curb Service	Fixed route/Demand response
Fare	Yes
Office Hours	
Operation Hours	7 days a week (no holidays). Leaves Ashland at 8:20am and is back at 10:00pm
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	No restrictions, but not ADA compliant
Wheelchairs/Lifts/Cots	No/No/No
Other	Large passenger buses

BAYFIELD COUNTY

Transit Provider Name	Namekagon Transit https://www.namekagontransit.com
Contact Information	14760 W County Highway B, Hayward, WI 54843 715-634-6633 manekagotransit@gmail.com
Area Served	Southern Bayfield County (Barnes, Drummond and Cable) to Hayward
Consumers Served	General Public, senior, disabled
Door-to-Door/Curb Service	Yes/yes
Fare	\$3.00 Regular Fare. \$2.00 senior/disabled with reduced fare card.
Office Hours	8 A.M. to 4:30 P.M.
Operation Hours	Runs once a week on Tuesdays
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryvil.org
Contact Information	69 N 28 th , Ste 28, Superior, WI 54880 800-924-1220
Area Served	Ashland, Bayfield, Burnett, Iron, Douglas, Price, Sawyer and Washburn Counties
Consumers Served	Seniors (60+) and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

BAYFIELD COUNTY

Transit Provider Name	Pathways Transport http://pathwaystransport.net/home/4197048
Contact Information	30 E Bayfield St, Washburn, WI 54891 715-373-2800 or after hours- 715-292-1932
Area Served	Ashland, Bayfield and Douglas Counties
Consumers Served	Seniors and persons with disabilities, anyone with Medicaid
Door-to-Door/Curb Service	Door to door and door through door
Fare	Call for rate
Office Hours	8:00 -4:30pm M-F may call after hours phone
Operation Hours	24 hours
Advance Notice	yes
CPR/First Aid Trained	yes
State Certified Vans	yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	

Transit Provider Name	Red Cliff Transit System http://redcliff-nsn.gov/resources/transportation.htm , and http://www.bartbus.com/service-hours.html
Contact Information	88385 Pike Road, Hwy 13, Bayfield, WI 54814 715-779-3700. Call 715-682-9664 to request a ride
Area Served	Red Cliff Reservation and surrounding areas
Consumers Served	Demand response
Door-to-Door/Curb Service	
Fare	Call for cost
Office Hours	
Operation Hours	Mon – Fri: 6:30am to 11:30am and 12:00pm to 7:00pm Sat: 8:30am to 11:30am and 12:00pm to 5:00pm
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Small buses
Other	

Bayfield County Veteran Service Office

Kevin Johnson Courthouse Annex, P.O. Box 367, Washburn, WI 54891 715-373-6137 kevin.johnson@bayfieldcounty.org

Nancy Brown -Clerk P.O. Box 367, Washburn, WI 54891 -117 E 6th St, Washburn WI 715-373-6137 nbrown@bayfieldcounty.org

*To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center.

BURNETT COUNTY

Transit Provider Name	ADRC of NW Wisconsin Transportation Program www.adrcnwwi.org
Contact Information	100 Polk County Plaza, Suite 60, Balsam lake, WI 54810 877-485-2372, or 715-485-8592. Call 715-485-8764 to schedule a ride.
Area Served	Polk and Burnett County residents. Local and out of area non-emergency medical transportation.
Consumers Served	Aging (60+) and disabled individuals of all ages
Door-to-Door/Curb Service	Yes/yes-can provide minimal assistance into vehicle
Fare	\$0.29/mile; 5 or more rides/month, \$0.14/mile; Veterans to Mpls VA \$30.00/trip, or amt of travel pay received. Mileage is calculated from the driver's home and back.
Office Hours	8:30am-4:30pm Monday-Friday
Operation Hours	Weekdays, weekends and holidays on a case-by-case basis
Advance Notice	2 business days
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Non-emergency medical appointments. Nutrition, employment, and social on case-by-case basis
Wheelchairs/Lifts/Cots	No/no/no
Other	

Transit Provider Name	Endeavors Adult Development Center, Inc www.endeavorsadc.org
Contact Information	715-485-8767 director@endeavorsadc.org
Area Served	Polk, Burnett, St Croix counties
Consumers Served	Elderly and disabled adults
Door-to-Door/Curb Service	Demand response
Fare	Call for cost
Office Hours	Mon – Fri, 8am to 4pm
Operation Hours	Mon – Fri, 8am – 4pm; Sat –Sun (as prog.)
Advance Notice	3 days notice
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical and non-medical
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

BURNETT COUNTY

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

BURNETT COUNTY

Transit Provider Name	Polk Co Transportation for Disabled & Elderly, Inc. (Care-A-Van) www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&optcat=40
Contact Information	Polk County Office Building 100 Polk County Plaza, Suite 190 Balsam Lake, WI 54810 877-485-2372
Area Served	Polk and Burnett counties.
Consumers Served	The public including disabled and elderly (55+)
Door-to-Door/Curb Service	Yes/yes. Will help to van
Fare	.29 cpm for med, 1.00 total for social
Office Hours	8:30am to 4:30 pm Monday - Friday
Operation Hours	Call for availability
Advance Notice	One week if possible
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Medical and non-medical
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

Transit Provider Name	AAA-Tender Care Transport, Inc. www.tendercaretransport.com
Contact Information	1592 118 St. Chippewa Falls, WI 54729 715-835-2435; 1-800-498-2050; Fax 715-835-1400
Area Served	Statewide and out of state MN and IL
Consumers Served	Elderly and disabled. Medicaid eligible and private pay.
Door-to-Door/Curb Service	Yes (will not bring down stairs)
Fare	Private fare: \$23.50 one way. \$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour.
Office Hours	8am am to 4pm M-F
Operation Hours	5am to 6pm or later if pre-arranged (Sat dialysis only)
Advance Notice	48 hours—no same day
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Veteran Transportation

Burnett Veteran Service Office-Washburn County Veteran's Transportation Service

Doug Stubbe, Veteran Service Officer

7410 County Rd K, #128, Siren, WI 54871

715-349-2179

Weekdays Monday-Thursday, make reservation 2 days in advance, no lift vehicle

Doug Stubbe

Email: dstubbe@burnettcounty.org

*To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center

CHIPPEWA COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Aging and Disability Resource Center (ADRC) REFERRAL SERVICE ONLY
Contact Information	711 N. Bridge Street Room 118, Chippewa Falls, WI 54729-1876 Phone: 715-726-7777 or 1-888-400-6920 www.co.chippewa.wi.us
Area Served Consumers Served	Chippewa County Elderly and persons with disabilities
Office Hours	Monday – Friday 8am – 4:30pm

Transit Provider Name	Chippewa Falls Shared Ride Taxi
Contact Information	715-723-3000
Area Served	City of Chippewa Falls only
Consumers served	All
Door-to-Door/Curb Service	No/yes
Fare	Seniors (65+), students and disabled--\$1.75 one way, disabled need a card from City Transit Office. \$2.75 for rest of public.
Office Hours	5am to 7pm M-F 6:30am to 4:30pm Sat/Sun & holidays
Operation Hours	Same as above
Advance Notice	1 hour prior to appt.
CPR/First Aid Trained	No/no
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	All reasons
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Punch cards good for 10 rides may be purchased from our drivers.

CHIPPEWA COUNTY

Transit Provider Name	Community Link
Contact Information	1120 Pine Street, Stanley, WI - Our Lady of Victory Hospital P.O. 220 54768 715-644-6188 or 1-877-644-4981
Area Served	In Stanley—Serves communities surrounding Our Lady of Victory Hospital, including Stanley, Boyd, and Thorp
Consumers Served	Elderly primarily, but will assist any community member needing transportation to medical or benefit appointments. Will not transport individuals who are violent or intoxicated. Volunteers will not help with transfers.
Door-to-Door/Curb Service	Yes/yes
Fare	No fare
Office Hours	8am to 4:30pm Monday-Friday
Operation Hours	As long as a volunteer available.
Advance Notice	Prefer 48 hours
CPR/First Aid Trained	Some drivers Y/Y
State Certified Vans	N
Emergency/Non-emergency	Non emergency
Acceptable reasons for needing transport	Medical takes precedence.
Wheelchairs/Lifts/Cots	No
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and MN
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no

CHIPPEWA COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relative who can drive them.

Transit Provider Name	Jefferson Lines https://www.jeffersonlines.com/
Contact Information	800-451-5333
Area Served	Pick up location on UW-S (Passenger stop)
Consumers Served	All; passenger has to conform to mobility aids (common wheelchair sizes)
Door-to-Door/Curb Service	no
Fare	Varies from locations.
Office Hours	Superior location is unstaffed. Recommend scheduling ahead of time.
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Patient Express LLC
Contact Information	17009 county Hwy J Chippewa Falls, WI 54729 715-726-1100 FAX-715-723-3867
Area Served	All of WI, Rochester, MN; St. Paul, Minneapolis areas. May charge unload fees if ride originates more than 20 miles from Chippewa Falls, WI
Consumers Served	All
Door-to-Door/Curb Service	Yes/yes
Fare	MA. Private: \$20 first five miles, \$1.50 after. Wait time charge is \$15 per hour
Office Hours	7:30am-5:30pm M-F
Operation Hours	6am-7pm M-F
Advance Notice	First come, first served. Prefer 48 hr min.
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	All if can pay
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

CHIPPEWA COUNTY

Transit Provider Name	AAA-Tender Care Transport, Inc. www.tendercaretransport.com
Contact Information	1592 118 St. Chippewa Falls, WI 54729 715-835-2435; 1-800-498-2050; Fax 715-835-1400
Area Served	Statewide and out of state MN and IL
Consumers Served	Elderly and disabled. Medicaid eligible and private pay.
Door-to-Door/Curb Service	Yes (will not bring down stairs)
Fare	Private fare: \$23.50 one way. \$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour.
Office Hours	8am am to 4pm M-F
Operation Hours	5am to 6pm or later if pre-arranged (Sat dialysis only)
Advance Notice	48 hours—no same day
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Chippewa County Veteran Service Office

Mike Haley County Veteran Service Officer mhaley@co.chippewa.wi.us

711 N. Bridge St., Room 30, Chippewa Falls, WI 54729

715-726-7990

Call to schedule 8:00am-4:30pm DAV Van

To find out whether or not you are eligible for travel benefits contact your service officer or apply at the veteran's medical center.

CLARK COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Clark County Social Services Volunteer Driver Program
Contact Information	715-743-5233 www.co.clark.wis.us
Area Served	Clark County
Consumers Served	Elderly/disabled/other approved riders
Door-to-Door/Curb Service	no/yes
Fare	Based on poverty guidelines, based on income
Office Hours	8am – 4:30pm Monday – Friday
Operation Hours	Rides are to be Scheduled 8am – 4:30pm Monday – Friday
Advance Notice	Request 3 days (not required)
CPR/First Aid Trained	No/No
State Certified Vans	No
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical
Other	

Transit Provider Name	Clark County Shared Ride Taxi Program
Contact Information	715-743-3364 800-236-8438
Area Served	Clark County, Stanley in Chippewa County
Consumers Served	Public, Elderly and persons with disabilities
Door-to-Door/Curb Service	Yes/yes
Fare	Yes
Office Hours	8:00am – 4:30pm Monday – Friday
Operation Hours	8:00am-4:30pm
Advance Notice	Request 3 days
CPR/First Aid Trained	No/No
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Any
Other	

CLARK COUNTY

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relative who can drive them.

Veterans Transportation Contacts

Veteran Service Office
Clinton Langreck, Veteran Service Officer
517 Court St., Rm. 304
Neillsville, WI 54456-1971

DOUGLAS COUNTY

Transit Provider Name	Douglas County Veterans Service Office https://www.douglascountywi.org
Contact Information	1316 N 14 th St, Room 385, Superior, WI 54880 715-395-1331 Contact person: Ellen Oaks. E-mail: ellen.oaks@douglascountywi.org
Area Served	Douglas County
Consumers Served	Douglas County Veterans and spouses
Door-to-Door/Curb Service	Demand response
Fare	Call for cost
Office Hours	8:00am – 4:30pm. Walk-ins are welcome, or call
Operation Hours	
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	Yes
Emergency/Non-emergency	Non emergency
Acceptable reasons for needing transport	Douglas County Veteran or spouse
Wheelchairs/Lifts/Cots	ADA approved van
Other	To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

Transit Provider Name	Duluth-Superior Transit Authority – Bus and Stride Para-transit
Contact Information	218-722-7283 2402 W Michigan St Duluth, MN 55806 www.duluthtransit.com E-mail: DTA@duluthtransit.com
Area Served	Metropolitan areas of Duluth and parts of Superior
Consumers Served	Public
Door-to-Door/Curb Service	Paratransit for ADA- curb to curb
Fare	Paratransit: \$1.50 base-adult off peak- 3.00 Peak; Fixed Route .75 off peak and \$1.50 peak
Office Hours	8:00am – 4:00pm
Operation Hours	Call for paratransit hours
Advance Notice	No for bus- yes for paratransit
CPR/First Aid Trained	No/Yes
State Certified Vans	Yes- Buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Indian Trails Bus Service https://www.indiantrails.com
Contact Information	109 E Comstock St, Owosso, MI 48867 800-292-3831
Area Served	Route from Hurley to Ashland to Iron River to Brule to Superior to Duluth and back
Consumers Served	
Door-to-Door/Curb Service	Fixed route/Demand response
Fare	Yes
Office Hours	
Operation Hours	7 days a week (no holidays). Leaves Ashland at 8:20am and is back at 10:00pm
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	No restrictions, but not ADA compliant
Wheelchairs/Lifts/Cots	No/No/No
Other	Large passenger buses

DOUGLAS COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Jefferson Lines Intercity
Contact Information	2100 East 26 th St., Minneapolis, MN 1-800-767-5333 Ex. 476 info@jeffersonlines.com
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Has other route such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

DOUGLAS COUNTY

Transit Provider Name	Northern Access http://northern-access.com/
Contact Information	3133 Truck Center Dr, Duluth, MN 55806 218-728-5464 or 1-800-853-1955
Area Served	Douglas County; Duluth and surrounding communities
Consumers Served	Elderly and persons with disabilities all ages
Door-to-Door/Curb Service	Door to door
Fare	\$25.00 base fee, \$2.40 per mile, stretchers-\$146 base + \$2.85 per mile
Office Hours	8:00 am -5:00 pm Monday - Friday
Operation Hours	Call for ride requests
Advance Notice	Yes
CPR/First Aid Trained	First aid only
State Certified Vans	yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes. Yes, yes
Other	Ambulatory transportation also

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryvil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

Transit Provider Name	Pathways Transport www.pathwaystransport.net
Contact Information	715-373-2800 or after hours- 715-292-1932
Area Served	Ashland, Bayfield, Douglas
Consumers Served	Seniors and persons with disabilities, anyone with Medicaid
Door-to-Door/Curb Service	Door to door and door through door
Fare	Call for rate
Office Hours	8:00 -4:30pm M-F may call after hours phone
Operation Hours	24 hours
Advance Notice	yes
CPR/First Aid Trained	yes
State Certified Vans	yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	

DOUGLAS COUNTY

Transit Provider Name	Senior Connections http://www.seniorconnectionswi.org
Contact Information	1805 N 16 th St, Superior, WI 54880 715-394-3611 E-mail: transportation@seniorconnectionswi.org
Area Served	Douglas County
Consumers Served	Elderly and disabled
Door-to-Door/Curb Service	Curb to Curb
Fare	6.00 in Superior, med and non-med, one way. Duluth is 9.00 one-way. Call for county rides.
Office Hours	7:30am – 4:30pm, Mon – Fri.
Operation Hours	Call for a ride or set up a subscription
Advance Notice	1 day
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical or non-medical in Superior, medical in Duluth only
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

DUNN COUNTY

Transit Provider Name	Dunn County Transit (DCT) Doorstop Bus—Menomonie
Contact Information	800 Wilson Ave., Menomonie, WI 54751 715-235-7433 fax 715-235-7459 http://dunncountywi.govoffice2.com/
Area Served	Menomonie city limits
Consumers Served	All
Door-to-Door/Curb Service	Yes/yes
Fare	Tokens may be purchased for pre paid rides
Office Hours	7:00am to 5:15 pm M-F
Operation Hours	7:30am to 5:15 pm M-F
Advance Notice	2 hour advanced notice
CPR/First Aid Trained	No/no
State Certified Vans	Yes—but a bus
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Follows a loop system, every 65 minutes—but goes door to door within that loop.

Transit Provider Name	Dunn County Transit (DCT) Fixed Route Program
Contact Information	800 Wilson Ave., Menomonie, WI 54751 715-235-7433 fax 715-235-7459 http://dunncountywi.govoffice2.com/
Area Served	Menomonie, Dunn county
Consumers Served	All
Door-to-Door/Curb Service	Yes/yes
Fare	\$10.00 per trip, rural 15.00, contracted service
Office Hours	7am to 5:15pm
Operation Hours	7:15 to 5pm all week
Advance Notice	5 day notice to schedule
CPR/First Aid Trained	No/no
State Certified Vans	Yes—but buses
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	vocational
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	***Please note, changes will be made in this program

Transit Provider Name	Dunn County Volunteer Driver Program
Contact Information	800 Wilson Ave., Menomonie, WI 54751 To enroll- 715-232-4006 For rides 715-235-7433 fax 715-235-7459 http://dunncountywi.govoffice2.com/
Area Served	Anywhere a volunteer is willing to go, including beyond Dunn to all other surrounding counties
Consumers Served	All who need it
Door-to-Door/Curb Service	Yes/yes
Fare	Rider pays half of IRS rate- currently 24 Cents per mile
Office Hours	8am to 4:30pm
Operation Hours	When driver is available
Advance Notice	48 hours advance required
CPR/First Aid Trained	No/no
State Certified Vans	No
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	ADRC /Human Services and Veterans determine if acceptable
Wheelchairs/Lifts/Cots	Yes/no/no (this depends on wheelchair and driver)
Other	Contact ADRC/Human Services or Veterans Office to qualify

DUNN COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Jefferson Lines Intercity
Contact Information	2100 East 26 th St., Minneapolis, MN 1-800-767-5333 Ex. 476 info@jeffersonlines.com
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Has other route such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Magena Taxi and Wheelchair Accessible www.magenataxi.com
Contact Information	1222 14 th Ave E, Menomonie, WI 54751 715-338-9840 or 651-500-1620
Area Served	Dunn, St. Croix and Pierce County
Consumers Served	Elderly and persons with disabilities and all public
Door-to-Door/Curb Service	Yes
Fare	Regular trip 2.35 per mile, 30.00+2.90/mile Mon- Fri 7am-4pm 40.00+2.90/mile Mon-Fri 5pm-8pm, 40.00+2.90/mile Holidays & weekends
Office Hours	24 hours a day, 7 days a week
Operation Hours	24 hours a day, 7 days a week
Advance Notice	As needed
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

DUNN COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Stepping Stones of Dunn County
Contact Information	1602 Stout Road, Menomonie, WI 54751 715-235-2920 http://www.interfaithvolunteers.org
Area Served	Dunn county. Will go out if have volunteers.
Consumers Served	Disabled, not lifting of w/c. All ages.
Door-to-Door/Curb Service	Yes/yes
Fare	Volunteers cannot accept money
Office Hours	M-F 9-5
Operation Hours	Same as above
Advance Notice	Minimum 2 days
CPR/First Aid Trained	No/no
State Certified Vans	No
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Medical gets first priority, but will also provide drivers for shopping, food pantry and so forth.
Wheelchairs/Lifts/Cots	Will take w/c if person can lift it her or himself
Other	

Transit Provider Name	Town & Country Taxi Service www.townandcountrytaxiwi.com
Contact Information	715-309-9619 24/7 544 South Broadway, Menomonie WI 54751
Fare	Cash or ATM \$1.00/mi \$5.00 minimum
Office Hours	No-
Operation Hours	24/7 cab service
Advance Notice	As much as possible
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	No, but will assist
Other	

DUNN COUNTY

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Veterans Transportation Contacts

Veteran Service office

Greg Quinn, Veteran Service officer

Courthouse, Rm. 5LL

800 Wilson Ave., Menomonie, WI 54751

(715) 232-1646 FAX (715) 231-6579 Email: gquinn@co.dunn.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

EAU CLAIRE COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No

Transit Provider Name	Eau Claire City/County Para Transit Program http://www.eauclairewi.gov/content/view/894/96/
Contact Information	910 Forest St. Eau Claire, WI 54703 715-839-5111
Area Served	Eau Claire County and city. Other towns include: Altoona, Augusta, Fall Creek, Osseo
Consumers Served	Must apply through Eau Claire Transit. Elderly and persons with disabilities.
Door-to-Door/Curb Service	Yes/yes
Fare	\$3.00 one way
Office Hours	8am to 5pm M-F
Operation Hours	6am to 10pm M-F & 8am to 6pm Sat-- Eau Claire; rest 6am to 6pm M-F & 8am to 6pm Sat
Advance Notice	24 hours
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any if meet criteria
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Eau Claire Transit City Bus http://www.eauclairewi.gov/content/view/894/96/
Contact Information	910 Forest St. Eau Claire, WI 54703 715-839-5111
Area Served	City of Eau Claire and Altoona
Consumers Served	All
Door-to-Door/Curb Service	No, no, routes only
Fare	\$1.50 general; .75 for 65+, and qualified disabled
Office Hours	8am to 5pm M-F
Operation Hours	6am to 10pm M-F & 8am to 6pm Sat
CPR/First Aid Trained	No/yes
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

EAU CLAIRE COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Jefferson Lines Intercity
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 r 1-800-767-5333 Ex. 476 info@jeffersonlines.com
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls (when place to stop if found), Stanley, Abbottsford, Wausau and others to Milwaukee. Have other routes such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

EAU CLAIRE COUNTY

Transit Provider Name	AAA-Tender Care Transport, Inc. www.tendercaretransport.com
Contact Information	1592 118 St. Chippewa Falls, WI 54729 715-835-2435; 1-800-498-2050; Fax 715-835-1400
Area Served	Statewide and out of state MN and IL
Consumers Served	Elderly and disabled. Medicaid eligible and private pay.
Door-to-Door/Curb Service	Yes (will not bring down stairs)
Fare	Private fare: \$23.50 one way. \$1.50/mile after first five miles for each additional mile. Wait fare is \$15.00/hour.
Office Hours	8am am to 4pm M-F
Operation Hours	5am to 6pm or later if pre-arranged (Sat dialysis only)
Advance Notice	48 hours—no same day
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Work-n-Wheels Program www.westerndairyland.org
Contact Information	418 Wisconsin Street, Eau Claire, WI 54703 715-836-7511 ext 1151 or 800-782-1063 ext 1216
Area Served	Loans are available to residents of Buffalo, Jackson, Eau Claire and Trempealeau counties.
Consumers Served	Anyone under 150% of poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Acceptable reasons for needing transport	Transportation needed for employment
Other	Applicants must be employed for 90 days before applying and the vehicle must be needed to get to work. Applicant must be 18 and have a valid Wisconsin driver license.

Veterans Transportation Contacts

Veterans Service Office
Tim Moore, Veteran Service Officer
721 Oxford Ave., Rm. 1410
Eau Claire, WI 54703-5490
(715) 839-4744 FAX (715) 839-6238

Email: veterans@co.eau-claire.wi.us To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veterans medical facility.

FLORENCE COUNTY

Transit Provider Name	ADRC; www.florencecountywi.com
Contact Information	501 Lake Ave, PO Box 410, Florence, WI 54121 715-528-4890 or Toll Free 855-528-ADRC (2372)
Area Served	Florence County Residents
Consumers Served	Elderly (60 +); Disabled
Door-to-Door/Curb Service	Yes
Fare	Suggested donation (\$.50 - \$4.00 depending on destination & distance)
Office Hours	8:30 am to 4:00 pm, M-F; after hours by appointment
Operation Hours	8:00 – 10:30 am, 12:30 – 3:30 pm
Advance Notice	48 hours notice for medical appointments
CPR/First Aid Trained	No/No
State Certified Vans	SUV or wheel chair accessible bus, depending on need
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Elderly (60 +); Disabled
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	adrc@co.florence.wi.us

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Veterans Services; http://www.florencecountywi.com
Contact Information	715-528-3446 501 Lake Ave, PO Box 410, Florence, WI 54121; 715-528-3446
Office Hours	8:30am to 4:00pm M-F
Other	Contact person: Mike Theis

FOREST COUNTY

Transit Provider Name	ADRC of the Northwoods: (Forest, Oneida, Taylor and Vilas Counties)
Contact Information	300A S Lake St, Crandon, WI 54520 800-699-6704
Area Served	Forest, Oneida, Taylor and Vilas Counties
Office Hours	8:00 a.m. to 3:45 p.m., Mon - Fri
Other	Contact person: Janet Weber; jweber@adrcofthenorthwoods.org

Transit Provider Name	Forest County Office on Aging
Contact Information	Tammy Queen at 715-478-3256; fax 715-478-2847 tqueen@co.forest.wi.us 200 E Madison St, Crandon, WI 54520
Area Served	Forest County
Consumers Served	Elderly (55+) and disabled
Door-to-Door/Curb Service	Yes
Fare	Contact the department – fares vary
Office Hours	8:00am to 4:30 pm, M-F
Operation Hours	Runs every other week of the month
Advance Notice	Yes – 24 hours notice
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Shopping, attend medical appointments
Wheelchairs/Lifts/Cots	Yes
Other	Medical Escort Volunteer Drivers contact agency regarding rates.

Transit Provider Name	Lakes Mobility Services
Contact Information	PO Box 36, Rhinelander, WI 54501 715-628-1863
Area Served	Oneida, Vilas, Forest, Lincoln, Langlade and Marathon.
Consumers Served	Elderly and handicapped
Door-to-Door/Curb Service	Yes/No *They are “through-the-door” service, assisting medical staff with getting people into wheelchairs, etc.
Fare	Set rate + mileage; self-pay or Med. Assistance.
Office Hours	7:00 am to 9:00 pm, M-F
Operation Hours	Same as above. After hours and weekends have additional fees
Advance Notice	Prefer to have as much advance notice as possible.
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	Husband and wife team

FOREST COUNTY

Transit Provider Name	Medical Transport Escort Services
Contact Information	715-478-3256
Area Served	Any Forest County Residence age 55 or older or any individual with a documented disability that is in need of a ride to a medical appointment should call the Commission on Aging Transportation Clerk
Consumers Served	Medical rides to doctor visits, dental visits, and medication pick-up.
Door-to-Door/Curb Service	Yes/No
Fare	If you qualify for services you will be asked to pay toward the services and the per mile cost if applicable
Office Hours	8:30 am-12:00 pm and 1:00 pm-4:30 pm Monday through Friday
Operation Hours	8:30 am-12:00 pm and 1:00 pm-4:30 pm Monday through Friday
Advance Notice	Local Medical Appointments – For appointments within 40 miles of your home please call the Transportation Clerk a minimum of 4 working days before your appointment
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Person must be homebound, not able to drive. Medical Appointments take precedence and will fit in errands as we can
Wheelchairs/Lifts/Cots	No/No/No
Other	NOTE: Escort drivers do not transport people in wheelchairs due to safety concerns. The Transportation Clerk will contact a registered medical escort driver to make arrangements on your behalf. When an available driver is found either the transportation Clerk or the Driver will call you to set up a pick-up time. On the day of your pick-up you will be asked to sign paperwork verifying your transport. If you have a mileage co-payment you will be billed. If you have any other questions about the Escort Driver Program please call the Forest County Department on Aging at 715-478-3256.

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

FOREST COUNTY

Transit Provider Name	Northwoods Mobility Services (NMS) – MTM provider
Contact Information	9548 Boehm Dr, Hazelhurst, WI 54531; https://www.northwoodsmobility.com/ 920-226-4315 Cell: 715-892-2760
Area Served	Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.
Consumers Served	elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation
Door-to-Door/Curb Service	Yes/Yes
Fare	Have contracts with Inclusa and Lakeland Care. If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.
Office Hours	8:00 a.m. to 5:00 p.m., Mon – Fri
Operation Hours	No rides given on Sunday
Advance Notice	Wheelchairs – the sooner the better
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Veterans Transportation Network (VTN) Oscar G Johnson VA Medical Center
Contact Information	715-369-6227
Area Served	Address and time of pickup: *Crandon, 200 E Madison St at 6:55 a.m. - Courthouse, front parking lot *Laona, 5271 Linden St at 7:15 a.m. – Volunteer Fire Station, back parking lot *Cavour, Corner of 8 & 139 at 7:30 a.m. – No physical address *Armstrong Creek, 9343 State Hwy 101 at 7:45 a.m. – Maplewood Villa Assisted Living
Consumers Served	Veterans only
Door-to-Door/Curb Service	No/No
Fare	Free
Office Hours	8:00 a.m. to 4:30 p.m.
Operation Hours	Van runs Wed and Thurs to Iron Mountain VA Medical Center
Advance Notice	First come, first served basis and appointments must be made no later than 4:00 p.m. the Thursday before the week the Veteran wants to ride.
CPR/First Aid Trained	No/No
State Certified Vans	No
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical
Wheelchairs/Lifts/Cots	No/No/No
Other	All riders must be ambulatory; vans cannot accommodate wheel chairs or oxygen containers. Patients being transported by VTN are not eligible to receive travel reimbursement for the mileage covered by the van.

Freedom Vans

715-623-5906 or 866-623-5906

Medical transport to medical facilities and appointments. Wheelchair accessible. Private pay.

Sokaogon Chippewa Community Senior Center

- For Elderly (55 years and up) transportation needs, please call Sami or Steph at 715-478-7629.
- Transportation services needed for persons 54 years and under MUST call Sierra or Kellee at 715-478-5180.
- Due to a high volume of riders, we are unable to accommodate special requests for a specific driver.

FOREST COUNTY

TIES THAT BIND US

A partnership with the Saint Mary's Hospital Foundation, Ministry Medical Group in Crandon and the James Beck Cancer Center. It is a service that can help provide gas cards to Forest County residence that are cancer patients receiving treatments at James Beck Cancer Center. To apply for assistance, volunteer, or make a contribution contact Kadie Montgomery at 715- 478-3318 or email kadie.montgomery@ministryhealth.org

VSO Transportation Services

1 Oneida Ave
POB 400
Rhineland, WI 54501
715-369-6127
jdaily@co.oneida.wi.us

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, ***Forest***, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhineland before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

Days	Monday and Tuesday	Wednesday and Thursday
Town	Rhineland	Rhineland
Location	Cellar 70	Cellar 70
	Lake Tomahawk Sloan Community Center	Monico Marathon Gas Station
	Woodruff Sam's Rental (Corner of Hwy 47 & 51)	Crandon Courthouse
	Arbor Vitae The Store	Laona Volunteer Fire Station
	St. Germain Krist Gas Station	Cavour Mudslingers (Corner of Hwy 8 & 139)
	Eagle River VFW on Hwy 70	Armstrong Creek Maplewood Villa

IRON COUNTY

Transit Provider Name	Aging of Iron County www.co.iron.wi.gov/meetings_list_detail.asp?schedid=26020&locid=180
Contact Information	300 Taconite St, Ste 201, Hurley, WI 54534 715-561-3636
Area Served	Iron County
Consumers Served	60+ years old, disabled and/or court appointed rides
Door-to-Door/Curb Service	Door to Door, fixed route
Fare	Co-pay
Office Hours	8:00am-4:00pm Monday-Friday
Operation Hours	8:00am-4:00pm Monday-Friday
Advance Notice	Yes
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical and other
Wheelchairs/Lifts/Cots	No
Other	

Transit Provider Name	Bad River Transit System www.badriver-nsn.gov/tribal-operations/transit#
Contact Information	715-685-9461
Area Served	Bad River Reservation and surrounding areas
Consumers Served	Seniors, persons with disabilities, all public
Door-to-Door/Curb Service	Demand response
Fare	Call for cost
Office Hours	
Operation Hours	Variable times
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	
Other	

Transit Provider Name	Bay Area Rural Transit (BART) www.bartbus.com
Contact Information	2216 6 th St E, PO Box 612, Ashland, WI 54806 715-682-9664 e-mail: bartbus@bartbus.com
Area Served	Ashland, Bayfield and Price Counties
Consumers Served	Seniors, persons with disabilities, all public
Door-to-Door/Curb Service	Bus Stop. Mobility Manager available
Fare	Call for rates
Office Hours	Can call Mon-Fri 6am-7pm Sat. 8:30am-5:00pm
Operation Hours	Mon-Fri 6:45am-6:00pm; Sat. 8:30am-5:00pm
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

IRON COUNTY

Transit Provider Name	Gogebic County Transit Authority www.getaroundwup.org/providers/gogebic-county-transit-authority/
Contact Information	235 E McLeod Ave, Ironwood, MI 49934 906-932-2523 E-mail: bluebus1@sbcglobal.net
Area Served	Gogebic County in MI
Consumers Served	Anyone
Door-to-Door/Curb Service	Demand response and flex routes
Fare	Call for rates
Office Hours	8:00am – 4:00pm, Mon - Fri
Operation Hours	6:00am – 6:00pm, Mon - Fri
Advance Notice	24 hours notice
CPR/First Aid Trained	No
State Certified Vans	yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Highline Corporation www.highlinecorp.org
Contact Information	100 Cary Rd, Hurley, WI 54534 715-561-4515 E-mail: dreinerio@highlinecorp.org
Area Served	Iron County residents only
Consumers Served	Individuals with disabilities, older adults (60+)
Door-to-Door/Curb Service	Fixed route, demand response
Fare	Call for rates
Office Hours	8-4pm M-F
Operation Hours	Call for each ride
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Med and non-medical
Wheelchairs/Lifts/Cots	Yes/No/No
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	
Contact Information	1779 10 th St, Cumberland, WI 1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled

IRON COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relative who can drive them.

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

Transit Provider Name	Twin City Cab www.getaroundwup.org/providers/twin-city-cab-company
Contact Information	346 Silver St, Ironwood, MI 49938 906-932-0711
Area Served	Generally services the Ironwood/Hurley area. But can contact for longer trips.
Consumers Served	
Door-to-Door/Curb Service	Demand response
Fare	Call for rates
Office Hours	
Operation Hours	Available all the time, Call response
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	vans
Other	

IRON COUNTY

Veterans Transportation Contacts

www.co.iron.wi.gov/localgov_departments_details.asp?deptid=256&locid=180

Iron County Veterans Service Office

Eric Nasi, Veteran Service Officer, 300 Taconite St, Suite 106, Hurley, WI 54534

Phone: 715-561-2190

Email: vetservices@ironcountywi.org

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

VSO Transportation Services

1 Oneida Ave

POB 400

Rhineland, WI 54501

715-369-6127

jdaily@co.oneida.wi.us

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Days	Monday and Tuesday	Wednesday and Thursday
Town Location	Rhineland Cellar 70	Rhineland Cellar 70
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	Woodruff Sam's Rental (Corner of Hwy 47 & 51)	Crandon Courthouse
	Arbor Vitae The Store	Laona Volunteer Fire Station
	St. Germain Krist Gas Station	Cavour Mudslingers (Corner of Hwy 8 & 139)
	Eagle River VFW on Hwy 70	Armstrong Creek Maplewood Villa

LANGLADE COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	M.I.T.W. – Department of Transit Service; www.mitwbus.com
Contact Information	W2727 Our Children's Road, Keshena, 54135 844-897-6246 Para-transit: 715-799-3222 (local) or 1-800-648-9287
Area Served	Langlade community; Lac du Flambeau; Menominee Indian Tribe. Note: they have flex routes, two fixed routes and on-demand routes as well as para-transit.
Consumers Served	Everyone; Menominee Indian Tribe, residents of Menominee County and Langlade County
Door-to-Door/Curb Service	Para-transit: No/Yes; Others: No/No
Fare	Call for pricing; discounted rates for seniors and persons with disabilities
Office Hours	8:00 a.m. to 4:30 p.m., Mon - Fri
Operation Hours	5:00 a.m. to 11:00 p.m., Mon – Sat. Para-transit has limited hours available per week
Advance Notice	One-half hour
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	<p>A person's eligibility to use ADA Para-Transit is determined on a case-by-case basis following specific eligibility criteria.</p> <ol style="list-style-type: none"> ADA Eligible Riders Some riders are eligible to use ADA Para-Transit because they have a disability which qualifies them under the Americans with Disabilities Act ("ADA"). These eligible riders are persons who are unable to use the fixed route bus. For the most part, these riders are unable to get to or from a fixed route bus stop because of their disability. Qualified Riders Age 55 or Over ADA Para-Transit is also made available to persons aged 55 and over when and if other schedule commitments permit. <hr/> <p>All of Menominee Regional Transit buses, both fixed route and ADA Para-Transit, are equipped with lifts to assist riders getting on or off the bus. Many riders with disabilities find the fixed route buses suitable for their needs. However, some riders have disabilities which do not allow them to use regular fixed route bus services. For these riders Menominee Regional Public Transit offers ADA Para-Transit.</p>
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	Contact person: Lynn Collins, Mobility Manager at lcollins@mitw.org

LANGLADE COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	North Central Caravans LLC; https://www.facebook.com/pages/North-Central-Caravans. MTM provider
Contact Information	N1733 Trout Rd, Antigo, 54409 715-623-2229
Area Served	All of Central WI - i.e.: Antigo (main hub), Green Bay (main hub), Rhinelander, Washington Island.
Consumers Served	All; Weight restriction 600# (including wheelchair)
Door-to-Door/Curb Service	Yes/No
Fare	Ambulatory: \$18.00 pick-up, first 5 miles free, then \$1.55/mi Nonambulatory: \$22.00 pick-up, first 5 miles free, then \$1.75/mi
Office Hours	8:00 a.m. to 5:00 p.m., Mon – Fri Dispatchers are available 24/7.
Operation Hours	Weekends operations are based on availability of drivers and vans.
Advance Notice	The sooner the better. They fill up quickly.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Weight restriction of 600 lbs, including wheelchairs
Wheelchairs/Lifts/Cots	Yes/Yes/No Note: they can take extra-wide wheelchairs
Other	

LANGLADE COUNTY

Transit Provider Name	Northwoods Mobility Services (NMS) – MTM provider
Contact Information	9548 Boehm Dr, Hazelhurst, WI 54531; https://www.northwoodsmobility.com/ 920-226-4315 Cell: 715-892-2760
Area Served	Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.
Consumers Served	elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation
Door-to-Door/Curb Service	Yes/Yes
Fare	Have contracts with Inclusa and Lakeland Care. If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.
Office Hours	8:00 a.m. to 5:00 p.m., Mon – Fri
Operation Hours	No rides given on Sunday
Advance Notice	Wheelchairs – the sooner the better
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

ADRC – Antigo Office

1225 Langlade Rd, Antigo, WI 54409; 715-627-6232; adrc@adrc-cw.com
Langlade, Lincoln, Marathon & Wood Counties
<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>; Contact person: Linda Weitz

Langlade County Veterans Service Office

1225 Langlade Rd, Antigo, WI 54409; 715-627-6545
<http://www.co.langlade.wi.us/veterans.htm>
Contact person: John Zenkovich, jjzenkovich@co.langlade.wi.us

LANGLADE COUNTY

Disabled American Veteran Van Service

Address: Wausau, 54403

Phone: 715-389-0230 (Marshfield)

Website: www.co.wood.wi.us

- Wood County Transportation Program coordinates volunteer drivers for the DAV van to transport veterans to a VA Clinic in WI.
- Services Veterans in Central WI.
- Riders must be ambulatory.
- Special arrangements for Veterans in wheelchairs can be made thru Portage County DAV Program by calling 715-346-1401.
- Ride is free.
- Veterans using this service are ineligible for VA travel reimbursement.
- Rides are filled on a first come first serve basis.

VSO Transportation Services

1 Oneida Ave

POB 400

Rhineland, WI 54501

715-369-6127

jdaily@co.oneida.wi.us

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Days	Monday and Tuesday	Wednesday and Thursday
Town	Rhineland	Rhineland
Location	Cellar 70	Cellar 70
	Lake Tomahawk Sloan Community Center	Monico Marathon Gas Station
	Woodruff Sam's Rental (Corner of Hwy 47 & 51)	Crandon Courthouse
	Arbor Vitae The Store	Laona Volunteer Fire Station
	St. Germain Krist Gas Station	Cavour Mudslingers (Corner of Hwy 8 & 139)
	Eagle River VFW on Hwy 70	Armstrong Creek Maplewood Villa

LINCOLN COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Merrill-Go-Round; www.ci.merrill.wi.us
Contact Information	1004 E 1 st St. Merrill, 54452 715-536-7112 Contact person: Brad Brummond. E-mail: Brad.Brummond@ci.merrill.wi.us
Area Served	12 square mile area of the City of Merrill
Consumers Served	Public
Door-to-Door/Curb Service	No/Yes
Fare	General cost is \$2.00. Elderly and Disabled are \$1.00 but are required to register with the Transit Office to receive a reduced fare card. Persons riding for the purpose of assisting the disabled ride free. WI DHS supported clients: CCW, IRIS, ILIFE & Our Way – must register with transit before service is approved.
Office Hours	7:00 a.m. to 5:00 p.m., Mon - Fri
Operation Hours	7:00 a.m. to 5:00 p.m., Mon – Fri
Advance Notice	At least one hour
CPR/First Aid Trained	No/No
State Certified Vans	No
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Move throughout the city, i.e. appointments, shopping, visitation
Wheelchairs/Lifts/Cots	Yes/No/No
Other	Demand/Response system

LINCOLN COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Veteran's Service Office
Contact Information	801 N Sales St, Ste 104, Merrill, WI 54452; 715-539-1083
Office Hours	Monday – Friday 8:00 a.m. to 4:30 p.m. The 1st and 3rd Tuesdays - located in the Tomahawk Annex
Other	http://www.co.lincoln.wi.us/departments ; Contact person Richard Wolf, rwolf@co.lincoln.wi.us

ADRC - Merrill Office

607 N Sales St, Ste 206, Merrill, WI 54452
715-536-0311
Langlade, Lincoln, Marathon and Wood Counties
<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>
adrc@adrc-cw.com

Blue-Jay Taxi

124 N Prospect St, Merrill 54452
715-539-8294
Provides service to Central & Northern WI and surrounding area.
Operation hours: 24/7

Disabled American Veteran Van Service

Address: Wausau, 54403
Phone: 715-389-0230 (Marshfield)
Website: www.co.wood.wi.us

- Wood County Transportation Program coordinates volunteer drivers for the DAV van to transport veterans to a VA Clinic in WI.
- Services Veterans in Central WI.
- Riders must be ambulatory.
- Special arrangements for Veterans in wheelchairs can be made thru Portage County DAV Program by calling 715-346-1401.
- Ride is free.
- Veterans using this service are ineligible for VA travel reimbursement.
- Rides are filled on a first come first serve basis

LINCOLN COUNTY

Freedom Van

W9491 Cty Rd B, Bryant 54418

866-623-5906

Provides handicap accessible to medical appointments and social events.

Medical Escort Lincoln County Social Services

607 N Sales St, Ste 202, Merrill, 54452

715-539-1331

Serving all of Lincoln County.

Age 55+ or disabled.

Volunteers drive individuals to errands and unlimited medical appointments. Individuals receiving Badger Care or Medicaid are not eligible for this program.

Co-pays based on distance. Call for details.

VSO Transportation Services

1 Oneida Ave

POB 400

Rhineland, WI 54501

715-369-6127

jdaily@co.oneida.wi.us

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	Arbor Vitae The Store	Laona Volunteer Fire Station
	St. Germain Krist Gas Station	Cavour Mudslingers (Corner of Hwy 8 & 139)
	Eagle River VFW on Hwy 70	Armstrong Creek Maplewood Villa

MARATHON COUNTY

Transit Provider Name	A Touch of Hope
Contact Information	1913 North 10 th Ave, Wausau 715-298-4100
Area Served	Central WI and surrounding area as well as bordering states.
Consumers Served	Everyone; wheelchair accessible
Door-to-Door/Curb Service	Yes/yes
Fare	Call for rates
Office Hours	24/7
Operation Hours	Open 7 days a week.
Advance Notice	2-3 days
CPR/First Aid Trained	Yes
State Certified Vans	No
Emergency/Non-emergency	Yes/Yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Comfort Carriers
Contact Information	W7417 Pine Ave, Medford, WI 54451 715-678-2030
Area Served	Taylor County, primarily; Clark, parts of Chippewa, Wood, Marathon & Price Counties
Consumers Served	Nursing home residents in MTM and managed care programs
Door-to-Door/Curb Service	Yes
Fare	Free to MTM and managed care; Private pay if rider doesn't have insurance to pay for non-emergency medical, Title 19 or Badger Care
Office Hours	8:30 a.m. to 4:30 p.m., Mon - Fri
Operation Hours	Any reasonable time a ride is needed
Advance Notice	Appreciate 2-3 day notice, but call to see if they can help you on short notice.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes/Yes/Yes 250# max.
Other	Wheelchair and cot accessible. 275# max. Accept Medicaid, Family Care and private pay

MARATHON COUNTY

Transit Provider Name	DISABLED AMERICAN VETERAN VAN SERVICE *Marshfield area* Wood County Transportation Program; www.co.wood.wi.us
Contact Information	220 3 rd Ave South Suite 4, Wisconsin Rapids 715-389-0230 Wausau area Disabled American Veteran Van Service: see bottom of list for Marathon County
Area Served	Depends on volunteers
Consumers Served	Veterans in Central Wisconsin. Must be ambulatory.
Door-to-Door/Curb Service	Yes
Fare	Free
Office Hours	
Operation Hours	
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	Veterans must be ambulatory
Wheelchairs/Lifts/Cots	
Other	*Veterans using this program are ineligible for VA travel reimbursement. *Special arrangements for Veterans in wheelchairs can be made thru Portage County DAV Program by calling (715) 346-1401 *First come, first served basis.

Transit Provider Name	Marathon County Transportation Program
Contact Information	1100 Lake View Dr, Wausau, WI 54403 715-841-5101 or 877-814-4668 or 715-848-4555 e-mail: jmckenzie@norcen.org
Area Served	Marathon County.
Consumers Served	Age 60 or over or developmentally disabled who reside outside of the Metroride paratransit area.
Door-to-Door/Curb Service	Yes/yes
Fare	Co-pay charged according to mileage from the origin to the destination of the trip. 0-15 mi-6.00 each way; 16-30 miles- 12.00 each way; 31-54-15.00 each way; 46-60 miles- 20.00 each way. Over 60 miles is federal rate per mile.
Office Hours	7:00 a.m. to 5:00 p.m., Mon – Fri
Operation Hours	8:00 a.m. to 4:30 p.m., Mon – Fri.
Advance Notice	2 working days
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical and non-medical
Wheelchairs/Lifts/Cots	Yes/No/No (Volunteer drivers used for ambulatory; medical vans used for non-ambulatory)
Other	*Members of Community Care of Central WI should call their caseworker. *If on Medical Assistance, refer your request to Medical Transportation Management (MTM). *Email: jmckenzie@norcen.org

MARATHON COUNTY

Transit Provider Name	Marshfield Public Transit (Running Inc Transit Service); http://www.runninginc.net/contact.html
Contact Information	551 S Central Ave, Marshfield, WI 54449 715-384-6550
Area Served	Local
Consumers Served	All
Door-to-Door/Curb Service	No/Yes
Fare	Seniors/Disabled - \$2.75 Adults - \$4.85
Office Hours	Sun – Thur: 6:00 a.m. – 12:00 a.m. Fri & Sat: 6:00 a.m. – 3:00 a.m
Operation Hours	Sun – Thur: 6:00 a.m. – 12:00 a.m. Fri & Sat: 6:00 a.m. – 3:00 a.m.
Advance Notice	1 hour prior to service
CPR/First Aid Trained	No/No
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	All reasons
Wheelchairs/Lifts/Cots	Yes/No/No (Please mention if a wheelchair accessible van is needed.)
Other	*Shared-ride taxi *Does NOT take to specific locations out of town. *Punch cards are available from drivers; \$24.25 (5 rides) for Adult, and \$27.50 (10 rides) for Seniors, and the Disabled. People with disabilities need to have doctor signed forms.

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

MARATHON COUNTY

Transit Provider Name	Northwoods Cab; www.northwoodscab.com
Contact Information	1326 Schofield Ave, Schofield, WI 54476 715-393-7788
Area Served	Wausau, Weston, Kronenwetter and Rib Mountain
Consumers Served	General public
Door-to-Door/Curb Service	No/Yes
Fare	Discounted rates for seniors and veterans. Call for pricing Wausau, Weston & Rib Mountain: \$5.00 get in fee + \$1.00 per mile Kronenwetter: \$7.00 get in fee + \$1.00 per mile
Office Hours	Dispatchers available 24/7
Operation Hours	24/7
Advance Notice	Not really necessary, but about 15 minutes during the day and about 5 minutes during the evening
CPR/First Aid Trained	No/No
State Certified Vans	No
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Anyone.
Wheelchairs/Lifts/Cots	No/No/No
Other	Call for more information, rates to airport and special occasions & events

Transit Provider Name	Northwoods Mobility Services (NMS) – MTM provider
Contact Information	9548 Boehm Dr, Hazelhurst, WI 54531; https://www.northwoodsmobility.com/ 715-453-2929 Cell: 715-892-2760
Area Served	Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.
Consumers Served	elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation
Door-to-Door/Curb Service	Yes/Yes
Fare	Have contracts with Inclusa and Lakeland Care. If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.
Office Hours	8:00 a.m. to 5:00 p.m., Mon – Fri
Operation Hours	No rides given on Sunday
Advance Notice	Wheelchairs – the sooner the better
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	River City Cab (shared ride taxi); http://www.wirapids.org/departments
Contact Information	2703 Industrial St, Wisconsin Rapids, WI 54494 715-424-4595
Area Served	Wisconsin Rapids and surrounding area
Consumers Served	General Public
Door-to-Door/Curb Service	Yes/Yes
Fare	Discounted rates for Seniors and Disabled: \$2.00 within the city
Office Hours	5:00 a.m. to 12:00 midnight, Mon – Fri; 5:00 a.m. to 3:00 a.m., Sat; 7:30 a.m. to 4:30 p.m., Sun.
Operation Hours	5:00 a.m. to 12:00 midnight, Mon – Fri; 5:00 a.m. to 3:00 a.m., Sat; 7:30 a.m. to 4:30 p.m., Sun.
Advance Notice	*Not necessary – Demand Response Taxi service
CPR/First Aid Trained	No/No
State Certified Vans	No
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	No/No/No
Other	*See “Wheels of Independence” for their wheelchair program.

MARATHON COUNTY

Transit Provider Name	Wheels of Independence
Contact Information	2703 Industrial St, Wisconsin Rapids, WI 54494 715-423-7818
Area Served	State-wide (mostly Central WI)
Consumers Served	Anyone, mostly Elderly and Disabled
Door-to-Door/Curb Service	Door-through-door
Fare	\$15 for first 5 miles; \$1.30 for each additional mile.
Office Hours	7:30 a.m. to 5:00 p.m., Mon – Fri
Operation Hours	24 hours
Advance Notice	24 hours
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	Accepts Medicaid payments See also: River City Cab

ADRC - Marshfield Office (Reference only)

300 S Peach Ave, Ste 1, Marshfield, WI 54449; 715-384-8479; adrc@adrc-cw.com

Langlade, Lincoln, Marathon and Wood Counties

<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>;

ADRC - Wausau Office (Reference only)

2600 Stewart Ave, Ste 25, Wausau, WI 54401; 715-261-6070; adrc@adrc-cw.com

Langlade, Lincoln, Marathon and Wood Counties

<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>;

Disability Parking Cards

5301 Rib Mountain Dr, Wausau, WI 54401; 608-264-7447; www.dot.wisconsin.gov/drivers/vehicles/disabled/index.htm

Description: Information about Handicap Parking Cards is available at the local DMV office during office hours, via the website, or by phone via the Statewide Information Center 24 hrs./day. People may also call for information about licensing for drivers with special medical or physical conditions. To apply for a Handicap Parking Card:

- Get an application form from the DMV and have a physician fill it out
- Return it to the local DMV office with the appropriate payment
- There is a \$3 service fee for permanent cards; for temporary cards, there is a \$6 fee for one temporary card, \$12 for two temporary cards (plus the \$3 service fee).

The service fee can be avoided by mailing in application.

Eligibilities: Application signed and dated by medical personnel.

Disabled American Veteran Van Service

1100 Lakeview Dr., Wausau, WI 54403; 715-848-4555 or 877-814-4668

Description: The Marathon County Transportation Program coordinates volunteer drivers for the DAV van to transport veterans to any VA Clinic in WI on an on-call basis. Services Veterans in Central Wisconsin. Riders must be ambulatory. Special arrangements for Veterans in wheelchairs can be made thru Portage County DAV Program by calling 715-346-1401. Ride is free. Veterans using this service are ineligible for VA travel reimbursement.

Marathon County VSO

212 River Dr, Ste 1

Wausau, WI 54403

715-261-1141

Scott.berger@co.marathon.wi.us

Metro Ride Bus

420 Plumer St, Wausau, WI 54403; 715-842-9287; www.ci.wausau.wi.us; e-mail: metrорide@ci.wausau.wi.us

Description: Buses run Mon – Fri in the Wausau area. The downtown Transit Center is located at 555 Jefferson St. All Metro Ride buses are equipped to accommodate wheelchairs and other mobility devices.

MARATHON COUNTY

Metro Ride Paratransit

420 Plumer St, Wausau, WI 54403; 715-842-9287; www.ci.wausau.wi.us

Description: Metro Ride Paratransit Service provides non-emergency, specialized transportation for people who are physically or cognitively unable to use a standard transit bus, both ambulatory and non-ambulatory user must be certified by Metro Ride. If you call Metro-Ride at 715-842-9287 by 4:30 p.m. on the prior day to your trip, a bus will pick you up at your location with-in the Metro-wide service area. Eligibilities: must have a disability which prevents use of a standard transit bus and be within ¾ mile of a bus route. Must be able to use curb-to-curb service. Application completed by applicant and verified by physician or other verifying agency, and certified by Metro Ride.

North Central Caravans LLC

Serving Northern and Central Wisconsin

931 10th Ave, Antigo, WI 54409; 715-623-2229

Description: Non-emergency medical transportation. Ambulatory & wheelchair vans. Medical appointments, shopping & church transportation. We accept Family Care, Medicaid, MTM, private pay and many other insurance plans

Wood County Transportation Program

630 South Central Ste 404, Marshfield, WI 54449

www.co.wood.wi.us

- Adults age 55 and older and disabled adults
- In Marshfield: bus transportation is provided Mon – Fri, 9:00 a.m. to 2:30 p.m. The bus is equipped with a wheelchair lift.
- Rural shopping trips are provided on the north end of the county (Marshfield area) on the first and third Monday of each month. The route encompasses the rural area surrounding Marshfield, including the following communities: Arpin, Auburndale, Blenker and Sherry.
- The program also offers Door-To-Door Service to riders. This service includes carrying parcels to the first entryway, when needed. Please call with your transportation request by 12 noon, Mon – Fri, the day before you need your ride to allow time to schedule your service.

ONEIDA COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Discab Company
Contact Information	PO Box 282, Minocqua, WI 54548 715-358-9843; cell 715-892-TAXI (8294)
Area Served	Within 20 radius of Minocqua, including Woodruff, Arbor Vitae, some Lake Tomahawk and Hazelhurst
Consumers Served	Private and Public
Door-to-Door/Curb Service	Yes/Yes
Fare	Start at \$10.00 (w/in 3 miles of Minocqua).
Office Hours	8:00 a.m. to 5:00 p.m., Sun – Tues; 8:00 am to 3:00 a.m., Wed - Sat
Operation Hours	8:00 a.m. to 5:00 p.m., Sun – Tues; 8:00 am to 3:00 a.m., Wed - Sat
Advance Notice	The sooner the better
CPR/First Aid Trained	Some are trained, some are not trained
State Certified Vans	No
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	No/No/No
Other	

Transit Provider Name	Lakes Mobility Services
Contact Information	PO Box 36, Rhinelander, WI 54501 715-628-1863
Area Served	Oneida, Vilas, Forest, Lincoln, Langlade and Marathon.
Consumers Served	Elderly and handicapped
Door-to-Door/Curb Service	Yes/No *They are “through-the-door” service, assisting medical staff with getting people into wheelchairs, etc.
Fare	Set rate + mileage; self-pay, managed care
Office Hours	7:00 am to 6:00 pm, M-F
Operation Hours	Same as above. After hours and weekends have additional fees
Advance Notice	Prefer to have as much advance notice as possible.
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	Husband and wife team

ONEIDA COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Northwoods Mobility Services (NMS) – MTM provider
Contact Information	9548 Boehm Dr, Hazelhurst, WI 54531; https://www.northwoodsmobility.com/ 920-226-4315 Cell: 715-892-2760
Area Served	Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.
Consumers Served	elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation
Door-to-Door/Curb Service	Yes/Yes
Fare	Have contracts with Inclusa and Lakeland Care. If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.
Office Hours	8:00 a.m. to 5:00 p.m., Mon – Fri
Operation Hours	No rides given on Sunday
Advance Notice	Wheelchairs – the sooner the better
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

ONEIDA COUNTY

Transit Provider Name	Northwoods Transit Connections
Contact Information	1831 N Stevens St, Ste. 8, PO Box 853, Rhinelander, WI 54501 715-420-0585, or Toll Free 844-267-4762; https://www.northwoodstransit.org/
Area Served	Oneida and Vilas Counties
Consumers Served	Everyone; primarily elderly and disabled
Door-to-Door/Curb Service	No/Yes
Fare	Seniors, Youth and Disabled are \$1.00 within 5 miles of city; \$2.00 for general public. Add \$1.00 if outside of the 5 miles radius.
Office Hours	7:00 am to 5:00 pm M-F
Operation Hours	Minocqua & Rhinelander: 7:00am – 5:00pm, M-F; Eagle River: 8:00am-5:00pm, Mon & Fri; 8:00am to 2:00pm on Tues, Wed, Thurs
Advance Notice	none
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everybody welcome
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

Transit Provider Name	Oneida County Dept on Aging
Contact Information	Oneida Senior Center, 100 W Keenan St, Rhinelander, WI 54501; 715-369-6170; toll free 800-379-7499; FAX 715-369-6245; http://www.co.oneida.wi.gov/localgov_departments_details.asp ; e-mail: doaging@co.oneida.wi.us
Area Served	Statewide
Consumers Served	Age 60 + or adults 18 and older with a disability
Door-to-Door/Curb Service	Volunteer drivers
Fare	Driver paid IRS rate/passenger is given a % portion to pay
Office Hours	8:00am to 4:30pm, M-F
Operation Hours	Flexible depending on drivers
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Medical appointments or nutrition only.
Wheelchairs/Lifts/Cots	No
Other	Passenger must be able to transfer self into private vehicle. Drivers are not allowed to lift.

Transit Provider Name	Rapid Cab Company (Shared Ride Taxi)
Contact Information	PO Box 206, 125 W Davenport St, Rhinelander, WI 54501 715-365-7433
Area Served	Rhinelander (Three Lakes and Minocqua if feasible)
Consumers Served	Public and Private
Door-to-Door/Curb Service	Yes/Yes
Fare	Regular: \$4.00 (within Rhinelander); Seniors and disabled: \$3.00 (within Rhinelander)
Office Hours	8:00 a.m. to 6:00 p.m., Sun – Sat
Operation Hours	24 hours a day
Advance Notice	For wheelchair accessible van, at least 2 days
CPR/First Aid Trained	Driver of wheelchair accessible van – Yes; Other drivers – No
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	Non-medical transport

ONEIDA COUNTY

Freedom Van

715-623-5906 or 866-623-5906

Medical transport to medical facilities and appointments. Wheelchair accessible. Private pay.

VSO Transportation Services

1 Oneida Ave
POB 400
Rhineland, WI 54501
715-369-6127
jdaily@co.oneida.wi.us

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, Forest, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhineland before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

Days	Monday and Tuesday	Wednesday and Thursday
Town Location	Rhineland Cellar 70	Rhineland Cellar 70
	Lake Tomahawk Sloan Community Center	Monico Marathon Gas Station
	Woodruff Sam's Rental (Corner of Hwy 47 & 51)	Crandon Courthouse
	Arbor Vitae The Store	Laona Volunteer Fire Station
	St. Germain Krist Gas Station	Cavour Mudslingers (Corner of Hwy 8 & 139)
	Eagle River VFW on Hwy 70	Armstrong Creek Maplewood Villa

PEPIN COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Jefferson Lines Intercity info@jeffersonlines.com
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Has other route such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

PEPIN COUNTY

Transit Provider Name	Pepin County Transportation – Volunteer Driver and Van Service http://www.co.pepin.wi.us/senior/transportation.htm
Contact Information	740 7 th Ave W, Durand, WI 54736 715-672-8941
Area Served	Pepin County
Consumers Served	Priority given to elderly and disabled customers
Door-to-Door/Curb Service	Yes/yes
Fare	Co-pay
Office Hours	8:30am to 4:30pm Monday - Friday
Operation Hours	Depends when driver available
Advance Notice	Same as above.
CPR/First Aid Trained	Yes as to van service; no as to volunteers
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	All
Wheelchairs/Lifts/Cots	Yes to wheelchairs only for wheelchair van service
Other	

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	800-606-4271 to get application form, or apply online
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Veterans Transportation Contacts

Veteran Service Office

James Goss, Veteran Service Officer Pepin County

PO Box 39, 740 7th Ave., West

Durand, WI 54736-0039

(715) 672-8887 FAX (715) 672-8039

Email: pepinvso@co.pepin.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility

PIERCE COUNTY

Transit Provider Name	Magena Taxi and Wheelchair Accessible www.magenataxi.com
Contact Information	1222 14 th Ave E, Menomonie, WI 54751 715-338-9840 or 651-500-1620
Area Served	Pierce, Dunn and St. Croix County
Consumers Served	Persons with disabilities and public
Door-to-Door/Curb Service	Yes/Yes
Fare	Regular trip 2.35 per mile, 30.00+2.90/mile Mon- Fri 7am-4pm 40.00+2.90/mile Mon-Fri 5pm-8pm- 40.00+2.90/mile Holidays & weekends
Office Hours	24 hours a day, 7 days a week
Operation Hours	24 /7
Advance Notice	As Needed
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non- emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
OTHER	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Pierce County ADRC Volunteer Driver Program http://www.co.pierce.wi.us/Human%20services/ADRC.html
Contact Information	412 W. Kinne PO Box 670, Ellsworth, WI 54011 715-273-6780
Area Served	Pierce County
Consumers Served	Elderly and persons with disabilities
Door-to-Door/Curb Service	Yes/yes
Fare	Donation to cover mileage cost at the current IRS rate for the volunteer driver program. Will ask for a donation of that amount or what rider can afford to keep the program going.
Office Hours	8:00am – 5:00pm Monday - Friday
Operation Hours	With driver availability
Advance Notice	At least 3 days in advance if possible
CPR/First Aid Trained	No/no
State Certified Vans	No
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Medical or other program pre-authorized trips
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

PIERCE COUNTY

Transit Provider Name	River Falls Public Transit
Contact Information	715-425-7878
Area Served	Pierce and St. Croix Counties – within 5 miles of River Falls
Consumers Served	General public, elderly (62+), disabled of all ages
Door-to-Door/Curb Service	Yes/yes
Fare	One way fares: Elderly/disabled: \$1.50 in town, \$1.50 past city limits. General public adults: \$2.75 in town. Kids 3-17: \$1.25 in town, \$1.50 out.
Office Hours	6am to 10pm M-F; 8am to 10pm Sat.; 8 to 8 on Sun
Operation Hours	Same as above
Advance Notice	One hour preferred—more to be certain of a ride.
CPR/First Aid Trained	No/no
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any reasons at all.
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Punch cards good for 10 rides can be purchased from our drivers.

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Veterans Transportation Contacts

Veteran Service Office
 Davit Till, Veteran Service Officer Pierce County
 412 W. Kinne St., PO Box 146
 Ellsworth, WI 54011
 (715) 273-6753 Ex 462 FAX (715) 273-6754
 Email: david.till@co.pierce.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

POLK COUNTY

Transit Provider Name	ADRC of NW Wisconsin Transportation Program www.adrcnwwi.org
Contact Information	100 Polk County Plaza, Suite 60, Balsam lake, WI 54810 877-485-2372, or 715-485-8592. Call 715-485-8764 to schedule a ride.
Area Served	Polk and Burnett County residents. Local and out of area non-emergency medical transportation.
Consumers Served	Aging (60+) and disabled individuals of all ages
Door-to-Door/Curb Service	Yes/yes-can provide minimal assistance into vehicle
Fare	\$0.29/mile; 5 or more rides/month, \$0.14/mile; Veterans to Mpls VA \$30.00/trip. Mileage is calculated from the driver's home and back.
Office Hours	8:30am-4:30pm Monday-Friday
Operation Hours	Weekdays, weekends and holidays on a case-by-case basis
Advance Notice	2 business days
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Non-emergency medical appointments. Nutrition, employment, and social on case-by-case basis
Wheelchairs/Lifts/Cots	No/no/no
Other	

Transit Provider Name	Diversified Services, Inc. (DSI) http://DSISiren.com
Contact Information	P.O. Box 501, 7649 Tower Rd, Siren, WI 54872 715-349-5724
Area Served	Burnett County
Consumers Served	Elderly and persons with disabilities; rides to users of their services
Door-to-Door/Curb Service	Door to door
Fare	Flat rate \$10.00 /day outside the Village of Siren; 5.00/day inside Village of Siren (if not funded by county contracts)
Office Hours	8:00am-4:00pm Monday - Friday
Operation Hours	8:00am-4:00pm Monday - Friday
Advance Notice	Yes
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Transport to DSI
Wheelchairs/Lifts/Cots	No
Other	

Transit Provider Name	Endeavors Adult Development Center, Inc www.endeavorsadc.org
Contact Information	715-485-8767 director@endeavorsadc.org
Area Served	Polk, Burnett, St Croix counties
Consumers Served	Elderly and disabled adults
Door-to-Door/Curb Service	Demand response
Fare	Call for cost
Office Hours	Mon – Fri, 8am to 4pm
Operation Hours	Mon – Fri, 8am – 4pm; Sat –Sun (as prog.)
Advance Notice	3 days notice
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical and non-medical
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

POLK COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Interfaith Caregivers of Polk County info@interfaithpolk.org
Contact Information	P.O. Box 426, Balsam Lake, WI 54810 715-825-9500 www.interfaithpolk.org
Area Served	Will go anywhere they have drivers for-including MN
Consumers Served	Seniors (60+) and adults with disabilities
Door-to-Door/Curb Service	Yes
Fare	Donations accepted
Office Hours	9am-4pm M-F
Operation Hours	Any time drivers are available
Advance Notice	The sooner the better—but have furnished rides with 24 hours notice
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non only
Acceptable reasons for needing transport	Shop, medical, appointments of other types. Call to check.
Wheelchairs/Lifts/Cots	No
Other	Must be able to load self

Transit Provider Name	Jefferson Lines Intercity info@jeffersonlines.com
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Other routes such as to Rochester, MN from Minneapolis.
Consumers Served	All
Door-to-Door/Curb Service	No
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior fare is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

POLK COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	New Richmond Transport, Inc.
Contact Information	PO Box 209 New Richmond, WI 54017 In St. Croix county 715-246-2933 and 800-236-4650 www.new-richmond-transport-inc
Area Served	Polk, St. Croix, Pierce Co.; Duluth, Superior & Wausau areas
Consumers Served	All ages plus people needing special assistance
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay--\$21.50 base rate and \$1.30 unloaded mile; \$1.90 loaded mile; wait rate is \$30/hour
Office Hours	8:00am-4:00pm Monday-Friday
Operation Hours	Generally 5am to 5pm M-Sat; Sundays if pre-arranged
Advance Notice	Call by noon the business day before ride is needed.
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Mainly medical, but other reasons can be arranged for private pay
Wheelchairs/Lifts/Cots	Yes/yes/yes
Other	

Transit Provider Name	Polk Co Transportation for Disabled & Elderly, Inc. (Care-A-Van) www.co.polk.wi.us/aging/news-data/news.asp?optMember=29&optcat=40
Contact Information	Polk County Office Building 100 Polk County Plaza, Suite 190 Balsam Lake, WI 54810 877-485-2372
Area Served	Polk and Burnett counties.
Consumers Served	The public including disabled and elderly (55+)
Door-to-Door/Curb Service	Yes/yes. Will help to van
Fare	.29 cpm for med, 1.00 total for social
Office Hours	8:30am to 4:30 pm Monday - Friday
Operation Hours	Call for availability
Advance Notice	One week if possible
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Medical and non-medical
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

POLK COUNTY

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

Veterans Transportation Contacts

Polk County Veteran Service Office

Rick Gates, Polk County Veteran Service Officer
100 Polk County Plaza, Suite 70
Balsam Lake, WI 54810
(715) 485-9243 FAX (715) 485-9190
Email: cvso@co.polk.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

PORTAGE COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Central Transportation
Contact Information	102 6th Ave, Stevens Point, WI 54481 715-341-4490
Area Served	Portage County
Consumers Served	Adults age 60+, disabled, individuals with no other means of transportation
Door-to-Door/Curb Service	Yes
Fare	Bus and volunteer escort riders are asked to donate toward the cost of transportation services.
Office Hours	7:00 am to 4:00 pm, M - F
Operation Hours	
Advance Notice	24 hours
CPR/First Aid Trained	No/No
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical and non-medical
Wheelchairs/Lifts/Cots	Yes/Yes/No.
Other	<p>Volunteer Driver Escort Program: rides are to be requested from the Volunteer Escort Coordinator, 1:00 pm to 3:30 pm, M-F.</p> <p>Grocery Shopping Bus Service (Stevens Point) One day a week the buses take people grocery shopping. This service is for those who have no other way to obtain groceries and need help carrying their bags</p> <p>Rides to Nutrition Program Senior Dining Sites The bus or volunteer driver picks you up at your door and returns you home after lunch. Ongoing reservations are made directly with the local Dining Site Managers.</p> <p>Taxi Escort Service (Stevens Point or Plover) People who have no other transportation are provided rides to medical appointments by Courtesy Cab or Plover Taxi - 3.50 copay</p>

PORTAGE COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	VSO
Contact Information	1516 Church St, Stevens Point, WI 54481 715-346-1310; Fax: 715.346.1410; http://www.co.portage.wi.us/departments/veterans-service
Office Hours	7:30 am to 4:30 pm, M-F; appointments recommended
Other	Veterans@co.portage.wi.us

CAP Services, Inc. Work-n-Wheels Program 1608 W River Dr, Stevens Point copay 715-343-7110

www.capservices.org

Auto loan program for employed, income eligible individuals who need to purchase a safe and dependable vehicle.

Disabled American Veterans (DAV) Van

(See ADRC)

Transportation for Veterans to VA Medical facilities

Point Plus Transit (paratransit); <http://stevenspoint.com/index.aspx?NID=261>

Provides rides for people in wheelchairs in Stevens Point and Whiting

2700 Week St, Stevens Point

715-341-4490 or 77715-341-2000

Portage County Dept on Aging (Dr appointments, medical needs)

715-346-1401, toll free 866-920-2525

Stevens Point/Plover Area Transportation

- Stevens Point/Plover
 - Courtesy Cab 715-342-8863
5622 County Trunk B, Stevens Point
 - Courtesy Carriers 715-341-5599
5622 County Trunk B, Stevens Point
- Plover
 - Plover Taxi 715-342-1313
5622 County Trunk B, Stevens Point
Shared-ride taxi program servicing any trips that end or originate in the Village of Plover.
Wheelchair accessible vehicles are available (with 24 hour notice.)
- Stevens Point
 - Stevens Point Transit (bus) 715-341-4490
& Point Plus (transportation for people with physical disabilities). This serves Stevens Point, Park Ridge & Whiting

PRICE COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Key Care Transportation Lift-equipped vans
Contact Information	119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Area Served	Rusk, Price, Ashland, Barron Counties
Consumers Served	MTM, INCLUSA, and self-pay
Door-through-Door	Yes, on request lift van,
Fare	Call for trip quote 22.50 base for van, plus 1.95/mile loaded
Office Hours	8:00 am-6:00pm
Operation Hours	24/7 based on driver availability
Advance Notice	24 hr preferred
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

PRICE COUNTY

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other-	

Transit Provider	Price County Elderly and Disabled Transportation Program https://www.co.price.wi.us/236/Transportation
Contact Information	104 S Eyder Ave, P.O. Box 88, Phillips, WI 54555 715-339-2158
Area Served	Price County
Consumers Served	Elderly and persons with disabilities all ages
Door-to-Door/Curb Service	Door through door
Fare	Mileage charged
Office Hours	8:00am-4:30pm Monday - Friday
Operation Hours	8:00am- 4:30pm Monday - Friday
Advance Notice	24 hours notice
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, employment
Wheelchairs/Lifts/Cots	Yes/no/no
OTHER –	

Transit Provider Name	Price County Park Fall and Phillips Transit https://www.co.price.wi.us/236/Transportation
Contact Information	104 S Eyder Ave, PO Box 88, Phillips, WI 54555 715-339-2158
Area Served	5 mile radius of the City of Park Falls and the City of Phillips. Routes are interconnect by Highway 13.
Consumers Served	
Door-to-Door/Curb Service	Fixed ride (can deviate ½ mile from fixed route)
Fare	Call for cost
Office Hours	6:00am to 6:00pm, Mon - Sat
Operation Hours	6:00am to 6:00pm, Mon - Sat
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	BART buses
Other	Call for a ride, Fixed route (can deviate ½ mile from fixed route)

PRICE COUNTY

Veterans Transportation Contacts

<https://www.co.price.wi.us/245/Veterans-Service>

Price County Veteran's Service Office
Tony Lueck, Veteran Service officer, Price County
126 Cherry St, Room 104, Phillips, WI 54555
715-339-2545
E-mail: cvso@co.price.wi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.

VSO Transportation Services

1 Oneida Ave
POB 400
Rhineland, WI 54501
715-369-6127
jdaily@co.oneida.wi.us

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, Forest, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhineland before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

Days	Monday and Tuesday	Wednesday and Thursday
Town Location	Rhineland Cellar 70	Rhineland Cellar 70
	Lake Tomahawk Sloan Community Center	Monico Marathon Gas Station
	Woodruff Sam's Rental (Corner of Hwy 47 & 51)	Crandon Courthouse
	Arbor Vitae The Store	Laona Volunteer Fire Station
	St. Germain Krist Gas Station	Cavour Mudslingers (Corner of Hwy 8 & 139)
	Eagle River VFW on Hwy 70	Armstrong Creek Maplewood Villa

RUSK COUNTY

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

Transit Provider Name	Key Care Transportation Lift-equipped vans
Contact Information	119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Area Served	Rusk, Price, Ashland, Barron Counties
Consumers Served	MTM, INCLUSA, and self-pay
Door-through-Door	Yes, on request lift van,
Fare	Call for trip quote 22.50 base for van, plus 1.95/mile loaded
Office Hours	8:00 am-6:00pm
Operation Hours	24/7 based on driver availability
Advance Notice	24 hr preferred
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

RUSK COUNTY

Transit Provider Name	Rusk County Transit Commission Driver's Escort, Volunteer Program, City and County Bus Service, Mobility Manager, Travel Trainer
Contact Information	PO Box 40, Ladysmith, WI 54848 715-532-1000
Area Served	Rusk County
Consumers Served	All
Door-through-Door	Yes- volunteer driver program and lift van, city and county
Fare	\$1.50 city bus, \$3.00 County- ½ fare for 60+ and persons with disabilities
Office Hours	7:15am-6:00pm
Operation Hours	6:00am-6:00 pm city, 7:15am-8:30pm County Bus, Saturday 8-1, Sunday 8-12
Advance Notice	24 hours for volunteer driver program
CPR/First Aid Trained	No/yes
State Certified Vans	Yes- Buses
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/No/No
Other – Affordable Vehicle Repair Program	\$25 per hour labor rate- must qualify under poverty guidelines

Veterans Transportation Contacts

Veteran Service Office
 Ron Moser, Veteran Service Officer, Rusk County
 311 Miner Ave. E, Suite C230
 Ladysmith, WI 54848
 (715) 532-2299 FAX (715) 532-2126
 Email: rmoser@ruskcountywi.us

To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical facility.+

SAWYER COUNTY

Transit Provider Name	Namekagon Transit www.namekagontransit.com
Contact Information	14760 County Road B Hayward, WI 54843 715-634-6633
Area Served	Southern Bayfield, Barron, Sawyer and Washburn
Consumers Served	General Public, senior, disabled
Door-to-Door/Curb Service	Curb to curb pick up, fixed route and deviated fixed route
Fare	\$3.00 regular fare On Demand Servicesenior/disabled with reduced fare card. \$2.00 Fixed Route Fare, \$1.00senior/disabled with reduced fare card.
Office Hours	8 A.M. to 4:30 P.M.
Operation Hours	6 A.M. to 9 P.M.
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1779 10 th St, Cumberland, WI 54839 1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

SAWYER COUNTY

Transit Provider Name	Key Care Transportation
Contact Information	Lift-equipped vans
Area Served	119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Consumers Served	Rusk, Price, Ashland, Barron Counties
Door-through-Door	MTM, INCLUSA, and self-pay
Fare	Yes, on request lift van,
Office Hours	Call for trip quote 22.50 base for van, plus 1.95/mile loaded
Operation Hours	8:00 am-6:00pm
Advance Notice	24/7 based on driver availability
CPR/First Aid Trained	24 hr preferred
State Certified Vans	Yes
Emergency/Non-emergency	Yes
Acceptable reasons for needing transport	Non-emergency
Wheelchairs/Lifts/Cots	Any
Other	Yes/yes/no

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Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can use for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relative who can drive them.

SAWYER COUNTY

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryil.com
Contact Information	800-924-1220
Area Served	Ashland, Bayfield, Iron, Price, Sawyer, Burnett, Douglas, Washburn
Consumers Served	Seniors and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

Transit Provider Name	Northwest Express Shuttle http://nwtexpressshuttle.com/
Contact Information	15954 Riversedge Dr Suite 201, Hayward, WI 54843 715-634-5307
Area Served	Service between northwest WI and the Twin Cities. With scheduled and charter service from the communities of Hayward, Rice Lake, Spooner and surrounding areas.
Consumers Served	All
Door-to-Door/Curb Service	Demand response
Fare	Call for rates
Office Hours	8:30 to 4:30
Operation Hours	All hours of all days
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	
Other	

Transit Provider Name	Senior Resource Center http://seniorresourcecenternorth.org/
Contact Information	715-634-3000 15856 E. 5th Street Hayward, WI 54843
Area Served	Sawyer County
Consumers Served	Age 60+ or disabled
Door-to-Door/Curb Service	Door to door
Fare	\$1.00 one-way during regular hours; \$2.00 before 9:00 a.m. and after 3:00 p.m.
Office Hours	8am to 4pm
Operation Hours	8am to 4pm
Advance Notice	24 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical and non-medical
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

SAWYER COUNTY

Sawyer County Veterans Office

www.sawvercountygov.org/233/Veteran-Services

15872 E 5th Street Hayward, WI 54843

715-634-2770

veterans@sawvercountygov.org

Trips provided from Hayward to the VA Hospital in Minneapolis

Need to be a Veteran and resident of Sawyer County.

Call to make arrangements 2 days in advance.

Centralized pick up locations.

Van not wheelchair accessible.

Ridership co-pay.

*To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

ST. CROIX COUNTY

Transit Provider Name	Endeavors Adult Development Center, Inc www.endeavorsadc.org
Contact Information	715-485-8767 director@endeavorsadc.org
Area Served	Polk, Burnett, St Croix counties
Consumers Served	Elderly and disabled adults
Door-to-Door/Curb Service	Demand response
Fare	Call for cost
Office Hours	Mon – Fri, 8am to 4pm
Operation Hours	Mon – Fri, 8am – 4pm; Sat –Sun (as prog.)
Advance Notice	3 days notice
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical and non-medical
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

Transit Provider Name	Hudson Hospital
Contact Information	405 Stageline Road Hudson, WI 54016 715-531-6000 http://www.hudsonhospital.org/
Area Served	Within a 15 minute radius of hospital
Consumers Served	Patients going to and from hospital
Door-to-Door/Curb Service	Yes—but will not go to door. Must be outside waiting for ride.
Fare	\$1.00 each way
Office Hours	7am to 5pm for reservations
Operation Hours	7:30am to 4:30pm for service
Advance Notice	24 hours minimum—only so many slots
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non emergency only
Acceptable reasons for needing transport	Appointments at hospital
Wheelchairs/Lifts/Cots	Yes
Other –	

ST. CROIX COUNTY

Transit Provider Name	Jefferson Lines Intercity info@jeffersonlines.com
Contact Information	2100 East 26 th St., Minneapolis, MN 612-359-3400 or 612-359-3476 or 1-800-767-5333 Ex. 476
Area Served	Bus route from Minneapolis to Milwaukee. Stops in Hudson, Menomonie, Eau Claire, Chippewa Falls, and Stanley, Abbottsford, Wausau and others to Milwaukee. Other routes such as to Rochester, MN from Minneapolis.
Consumers Served	all
Door-to-Door/Curb Service	no
Fare	Varies from locations. Example: Eau Claire to Minneapolis is \$31.00 one way, Senior faire is \$28.00
Office Hours	8am to 5 pm
Operation Hours	7 days a week, 365 days a year. One trip each way a day.
Advance Notice	Must purchase a ticket—on line or on phone
CPR/First Aid Trained	No
State Certified Vans	Bus
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	any
Wheelchairs/Lifts/Cots	Yes
Other	

Transit Provider Name	Magena Taxi and Wheelchair Accessible www.magenataxi.com
Contact Information	1222 14 th Ave E Menomonie, WI 54751 715-338-9840 651-500-1620
Area Served	St Croix, Dunn, & Pierce County
Consumers Served	People with special needs
Door-to-Door/Curb Service	Yes
Fare	Regular trip 2.35 per mile 30.00+2.90/mile Mon- Fri 7am-4pm 40.00+2.90/mile Mon-Fri 5pm-8pm- 40.00+2.90/mile Holidays & weekends
Office Hours	24 hours, 7 days a week
Operation Hours	24 hours a day, 7 days a week
Advance Notice	As needed
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes
Other	

ST. CROIX COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	New Richmond Public Transit
Contact Information	715-246-2226
Area Served	New Richmond, Somerset, Star Prairie
Consumers Served	General public, elderly (62+), disabled of all ages
Door-to-Door/Curb Service	Yes/yes
Fare	One way fares: Elderly/disabled: \$2.50 in town, additional charge past city limits. General public adults: \$3.00 in town. Kids under age 2 ride free.
Office Hours	7am to 8pm M-S; 8 to 6 on Sun
Operation Hours	Same as above
Advance Notice	24 hours please
CPR/First Aid Trained	No/no
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any reasons at all.
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Punch cards good for 10 rides can be purchased from our drivers.

Transit Provider Name	New Richmond Transport, Inc.
Contact Information	PO Box 209 New Richmond, WI 54017 715-246-2933 and 800-236-4650 Fax 715-246-9330
Area Served	Polk, St. Croix, Pierce, Duluth, Superior & Wausau areas
Consumers Served	All ages plus people needing special assistance
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay--\$21.50 base rate and \$1.30 unloaded mile; \$1.90 loaded mile; wait rate is \$30/hour
Office Hours	8am-4pm M-F
Operation Hours	Generally 5am to 5pm M-Sat; Sundays if pre-arranged
Advance Notice	Prefer if call by noon the business day before. MA people need to call ASAP to get proper paper work completed.
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Mainly medical, but other reasons can be arranged for private pay
Wheelchairs/Lifts/Cots	Yes/yes/yes
Other –	

ST. CROIX COUNTY

Transit Provider Name	River Falls Public Transit
Contact Information	715-425-7878
Area Served	Pierce and St. Croix Counties – within 5 miles of River Falls
Consumers Served	General public, elderly (62+), disabled of all ages
Door-to-Door/Curb Service	Yes/yes
Fare	One way fares: Elderly/disabled: \$1.50 in town, \$1.50 past city limits. General public adults: \$2.75 in town. Kids 3-17: \$1.25 in town, \$1.50 out.
Office Hours	6am to 10pm M-F; 8am to 10pm Sat.; 8 to 8 on Sun
Operation Hours	Same as above
Advance Notice	One hour preferred—more to be certain of a ride.
CPR/First Aid Trained	No/no
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any reasons at all.
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	Punch cards good for 10 rides can be purchased from our drivers.

Transit Provider Name	Specialized Van Transportation http://www.sccwi.us/adrc
Contact Information	715-381-4360 or 1-800-372-2333
Area Served	Baldwin, Deer Park, Glenwood City, Hudson, New Richmond, Roberts, Somerset, Woodville in St. Croix County
Consumers Served	60 years and older and persons with disabilities
Door-to-Door/Curb Service	Yes
Fare	Yes-\$1.00
Office Hours	8am to 5pm
Operation Hours	Varies according to community
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	Nutrition, Medical, Employment, Social/Recreational within each community only
Wheelchairs/Lifts/Cots	Yes, depending on community
Other	

Transit Provider Name	WESTCAP JUMPSTART http://westcap.org/services/transportation 525 Second Street PO Box 308 Glenwood City, WI 54013
Contact Information	715-265-4271 to get application form, or apply online at www.westcap.org
Area Served	Barron, Chippewa, Dunn, Pepin, Pierce, Polk and St. Croix counties.
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	JumpStart assists eligible, low-income families in buying a reliable car for work or employment training. JumpStart clients are expected to follow program rules for making loan payments on time, providing for regular car maintenance, and maintaining insurance coverage.

ST. CROIX COUNTY

Veterans Transportation Contacts

Merlin Blaisdell
County Govt. Ctr.
1101 Carmichael Rd.
Hudson, WI 54016
(715) 386-4759 FAX (715) 386-4756
Email: merlinb@co.saint-croix.wi.us

*To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

TAYLOR COUNTY

Transit Provider Name	Abby Vans, Inc
Contact Information	https://www.abbyvans.com/ 1115 W 4 th St, Neillsville, WI 54456 800-236-8438
Area Served	Chippewa, Clark, Marathon and Lincoln counties. Services flow into Taylor County
Consumers Served	Seniors and citizens with disabilities
Door-to-Door/Curb Service	Demand response
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	
Operation Hours	Available 24/7, call to make a request
Advance Notice	
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes/No/No
Other	

Transit Provider Name	Black River Industries, Inc
Contact Information	http://www.blackriverindustries.org/ 650 Jenson Drive, Medford, WI 54451 800-361-0574
Area Served	Taylor County
Consumers Served	Elderly (age 55 or older), disabled (regardless of age). General public on a “space available” basis.
Door-to-Door/Curb Service	Fixed route and demand/response
Fare	Funding sources: 85.21, 53.10, ridership co-pay
Office Hours	
Operation Hours	6:00 a.m. to 6:30 p.m. (excluding holidays). Weekend and holiday available with prior arrangements.
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes/No/No
Other	

Transit Provider Name	Comfort Carriers
Contact Information	W7417 Pine Av, Medford, WI 54451 715-678-2030
Area Served	Medford and surrounding communities
Consumers Served	Specializes in elderly and disabled; but give rides to any Taylor County resident.
Door-to-Door/Curb Service	Demand response
Fare	Yes
Office Hours	
Operation Hours	24/7; Call to schedule
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes/No/No
Other	

TAYLOR COUNTY

Transit Provider Name	Department of Aging; https://www.dhs.wisconsin.gov/aging/offices/taylor.htm
Contact Information	845-B East Broadway, Medford, WI 54451 715-748-1491; FAX 715-748-1506 www.co.taylor.wi.us
Other	Director: Daniel Brown, 715-748-1491; nathanael.brown@co.taylor.wi.us

Transit Provider Name	Lakes Mobility Services
Contact Information	PO Box 36, Rhinelander, WI 54501 715-628-1863
Area Served	Oneida, Vilas, Forest, Lincoln, Langlade and Marathon.
Consumers Served	Elderly and handicapped
Door-to-Door/Curb Service	Yes/No *They are “through-the-door” service, assisting medical staff with getting people into wheelchairs, etc.
Fare	Set rate + mileage; self-pay, managed care
Office Hours	7:00 am to 6:00 pm, M-F
Operation Hours	Same as above. After hours and weekends have additional fees
Advance Notice	Prefer to have as much advance notice as possible.
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	Husband and wife team

Transit Provider Name	Medford Taxi
Contact Information	120 N Main St, Medford, WI 54451 715-748-4200
Area Served	Medford and surrounding communities
Consumers Served	All
Door-to-Door/Curb Service	Demand response
Fare	Yes
Office Hours	7:15 a.m. to 5:15 p.m., Mon - Fri
Operation Hours	7:15 a.m. to 5:15 p.m., Mon - Fri
Advance Notice	.Call for reservations
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes/No/No
Other	

TAYLOR COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	Northwoods Mobility Services (NMS) – MTM provider
Contact Information	9548 Boehm Dr, Hazelhurst, WI 54531; https://www.northwoodsmobility.com/ 920-226-4315 Cell: 715-892-2760
Area Served	Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.
Consumers Served	elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation
Door-to-Door/Curb Service	Yes/Yes
Fare	Have contracts with Inclusa and Lakeland Care. If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.
Office Hours	8:00 a.m. to 5:00 p.m., Mon – Fri
Operation Hours	No rides given on Sunday
Advance Notice	Wheelchairs – the sooner the better
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

TAYLOR COUNTY

Transit Provider Name	PDQ Medical Transit LLC
Contact Information	800 S Gibson St, Medford, WI 54451 715-748-2262
Area Served	Medford and surrounding areas
Consumers Served	Main service to seniors and citizens with disabilities, but open to all for medical transport
Door-to-Door/Curb Service	Demand response
Fare	Funding sources: hospital funding allocations; ridership copays; insurance coverage
Office Hours	6-6
Operation Hours	24/7. Call to schedule a ride
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Med and non-medical
Wheelchairs/Lifts/Cots	Yes/No/No
Other	

Transit Provider Name	Taylor County Aging Unit
Contact Information	845-B East Broadway, Medford, WI 54451 715-748-1491 https://dhs/wisconsin.gov/aging/offices/taylor.htm Contact person: Nathanael Brown. E-mail: nathanael.brown@co.taylor.wi.us
Area Served	Taylor County. The county is divided into four areas and each of these four areas is served with transportation one time a week into Medford, and two times each month to Marshfield. The County also offers transportation to Wausau, Eau Claire and Appleton.
Consumers Served	Seniors and citizens with disabilities. General public may ride on a space available basis.
Door-to-Door/Curb Service	Door-to-door demand response
Fare	Elderly and disabled are charged 5.00 in county, general public is 6.00. Out of county is 7.00 for elderly and disabled; general public is 8.00. Appleton rides are 10.00.
Office Hours	8:00-4:30 M-F
Operation Hours	Same
Advance Notice	At least one day before by 2:00 p.m.
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Med and non-med
Wheelchairs/Lifts/Cots	Utilizes volunteers as well as the minibus (which is van accessible)
Other	

TAYLOR COUNTY

Transit Provider Name	Taylor County Veteran's Service
Contact Information	224 South 2 nd St, Medford, WI 54451 715-748-1488 Jeff Hein, VSO, E-mail: jeff.hein@co.taylor.wi.us http://www.co.taylor.wi.us/departments/n-z/vs/
Area Served	Primarily Taylor County
Consumers Served	Veterans with medical appointments in Tomah, Wisconsin Rapids, Owen, Wausau and Madison.
Door-to-Door/Curb Service	No/No
Fare	Free
Office Hours	8:30 a.m. to 4:30 p.m., Mon - Fri
Operation Hours	As needed. No weekends
Advance Notice	Veterans should call as soon as they have an appointment in order to have the best chance of having an open day on the schedule. First come, first served basis.
CPR/First Aid Trained	No/No
State Certified Vans	No: DAV van, operated and maintained through Tomah VA Medical Center.
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Veterans to VA authorized medical appointments.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	From Price County they come south to Medford in Taylor County to be picked up. As we travel toward the south and west we do have several areas we pick up when we have someone scheduled such as Abbotsford, Colby and Neilsville, but these are not regular stops and would be coordinated when the veteran calls. We try to have them meet us along the route to minimize off route travel by the van. There are case by case exceptions.

Freedom Vans

715-623-5906 or 866-623-5906

Medical transport to medical facilities and appointments. Wheelchair accessible. Private pay.

VILAS COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Arms of Angels Transportation; www.armsofangelstransportation.com
Contact Information	906-282-0491 E-mail: info@armsofangelsinc.com
Area Served	Eastern side of Vilas County; Iron Mountain/Kingsford area
Consumers Served	Wheel chair and handicap transportation
Door-to-Door/Curb Service	Yes
Fare	
Office Hours	
Operation Hours	24 hour
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes/Yes/
Other	Contact person: Jerry Specializing in wheel chair and handicap transportation. A wide variety of transportation to local or out of town doctor's appointment, weddings, shopping or any type event, at reasonable rates. Available for distant trips.

Transit Provider Name	Lakes Mobility Services
Contact Information	PO Box 36, Rhinelander, WI 54501 715-628-1863
Area Served	Oneida, Vilas, Forest, Lincoln, Langlade and Marathon.
Consumers Served	Elderly and handicapped
Door-to-Door/Curb Service	Yes/No *They are "through-the-door" service, assisting medical staff with getting people into wheelchairs, etc.
Fare	Set rate + mileage; self-pay, managed care
Office Hours	7:00 am to 6:00 pm, M-F
Operation Hours	Same as above. After hours and weekends have additional fees
Advance Notice	Prefer to have as much advance notice as possible.
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Medical
Wheelchairs/Lifts/Cots	Yes/Yes/Yes
Other	Husband and wife team

VILAS COUNTY

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	North Central Caravans LLC; https://www.facebook.com/pages/North-Central-Caravans. MTM provider
Contact Information	N1733 Trout Rd, Antigo, 54409 715-623-2229
Area Served	All of Central WI - i.e.: Antigo (main hub), Green Bay (main hub), Rhinelander, Washington Island.
Consumers Served	All; Weight restriction 600# (including wheelchair)
Door-to-Door/Curb Service	Yes/No
Fare	Ambulatory: \$18.00 pick-up, first 5 miles free, then \$1.55/mi Nonambulatory: \$22.00 pick-up, first 5 miles free, then \$1.75/mi
Office Hours	8:00 a.m. to 5:00 p.m., Mon – Fri Dispatchers are available 3:30 am to 6pm.
Operation Hours	Weekends operations are based on availability of drivers and vans.
Advance Notice	The sooner the better. They fill up quickly.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Weight restriction of 600 lbs, including wheelchairs
Wheelchairs/Lifts/Cots	Yes/Yes/No Note: they can take extra-wide wheelchairs
Other	

VILAS COUNTY

Transit Provider Name	Northwoods Mobility Services (NMS) – MTM provider
Contact Information	9548 Boehm Dr, Hazelhurst, WI 54531; https://www.northwoodsmobility.com/ 920-226-4315 Cell: 715-892-2760
Area Served	Primarily Clark, Lincoln, Marathon, Oneida, Price, Vilas, but will go anywhere.
Consumers Served	elderly, disabled and mobility challenged individuals; individuals with mobility but lack of timely transportation
Door-to-Door/Curb Service	Yes/Yes
Fare	Have contracts with Inclusa and Lakeland Care. If ride is Private Pay - \$1.25 per unloaded mile and \$2.50 per loaded mile.
Office Hours	8:00 a.m. to 5:00 p.m., Mon – Fri
Operation Hours	No rides given on Sunday
Advance Notice	Wheelchairs – the sooner the better
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Northwoods Transit Connections
Contact Information	1831 N Stevens St, Ste. 8, PO Box 853, Rhinelander, WI 54501 715-420-0585, or Toll Free 844-267-4762; https://www.northwoodstransit.org/
Area Served	Oneida and Vilas Counties
Consumers Served	Everyone; primarily elderly and disabled
Door-to-Door/Curb Service	No/Yes
Fare	Seniors, Youth and Disabled are \$1.00 within 5 miles of city; \$2.00 for general public. Add \$1.00 if outside of the 5 miles radius.
Office Hours	7:00 am to 5:00 pm M-F
Operation Hours	Minocqua & Rhinelander: 7:00am – 5:00pm, M-F; Eagle River: 8:00am-5:00pm, Mon & Fri; 8:00am to 2:00pm on Tues, Wed, Thurs
Advance Notice	none
CPR/First Aid Trained	No
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everybody welcome
Wheelchairs/Lifts/Cots	Yes/no/no
Other	

Transit Provider Name	Vilas County Commission on Aging Volunteer Transportation Program https://www.dhs.wisconsin.gov/aging/offices/vilas.htm
Contact Information	330 Court St, Eagle River, WI 54521 (715) 479-3625
Area Served	Vilas
Consumers Served	60+/disabled. Must be able to get in and out of a vehicle on their own
Door-to-Door/Curb Service	Yes/no
Fare	Donation
Office Hours	8:00am to 4:00pm, M-F. Closed on major holidays
Operation Hours	8:00am to 4:00pm, M-F. No operation on holidays
Advance Notice	Require 48 hour notice
CPR/First Aid Trained	No
State Certified Vans	No. Volunteers use their own vehicles.
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Person must be homebound, not able to drive. Medical appointments take precedence; will fit in errands when they can.
Wheelchairs/Lifts/Cots	No/No/No
Other	

VILAS COUNTY

Freedom Vans

715-623-5906 or 866-623-5906

Medical transport to medical facilities and appointments. Wheelchair accessible. Private pay.

Lac du Flambeau Aging and Long Term Care Program

715-588-4351

Van service within Lac du Flambeau and surrounding areas for any senior citizen or disabled person to meal site and various activities.

Call in advance.

VSO TRANSPORTATION SERVICES

1 Oneida Ave

POB 400

Rhineland, WI 54501

715-369-6127

jdaily@co.oneida.wi.us

In Oneida County, we provide a DAV/VA Van, by reservation only, that transports veterans going to or coming back from the Iron Mountain VA Medical Center, at no cost, from various pick-up location in Oneida, Vilas, and Forest Counties Monday thru Thursday. We do not travel on Fridays for appointments. We serve veterans from Oneida, Vilas, Forest, Lincoln, Langlade, Price, and Iron Counties. Veterans must be ambulatory, we cannot accommodate wheel chair bound, or individuals with oxygen. Veterans can have a care taker accompany them if medically required and they have a doctors statement prior to their ride. Reservation must be made by 4:00 p.m. on Thursday the week before the appointment. The van does not leave Rhineland before 6:30 a.m. and departs Iron Mountain by 3:00 p.m. It is suggested that if veterans know they will be using the van for transportation they schedule their appointments between 9:00 a.m. and 12:00 p.m. Reservations can be made by calling (715) 369-6227, Office hours are Mon – Fri, 8:00 a.m. to 4:30 p.m. The van routes are as follows:

Days	Monday and Tuesday	Wednesday and Thursday
Town	Rhineland	Rhineland
Location	Cellar 70	Cellar 70
	Lake Tomahawk Sloan Community Center	Monico Marathon Gas Station
	Woodruff Sam's Rental (Corner of Hwy 47 & 51)	Crandon Courthouse
	Arbor Vitae The Store	Laona Volunteer Fire Station
	St. Germain Krist Gas Station	Cavour Mudslingers (Corner of Hwy 8 & 139)
	Eagle River VFW on Hwy 70	Armstrong Creek Maplewood Villa

WASHBURN COUNTY

Transit Provider Name	ADRC – Washburn County: RSVP Transport www.co.washburn.wi.us/departments/aging-disability-resource-ctr
Contact Information	850 W Beaverbrook Ave, Ste 4, Spooner, WI 54801 715-635-4460 E-mail: aging@co.washburn.wi.us
Area Served	Washburn County residents, 60+ and residents with disabilities. Caregivers or spouse can ride along as well. Residents on Medicaid (Forward Health) and Family Care are ineligible for this service.
Consumers Served	Services are prioritized to medical and nutrition-related rides to those who are still living in their homes. Will service all eligible Washburn County Residents within county lines and can transport to specialized medical appointments outside the county such as Rice Lake, Eau Claire, Hayward, Duluth, Rochester, and Minneapolis areas.
Door-to-Door/Curb Service	Door to door, first come first serve basis
Fare	Call for rates
Office Hours	Mon – Fri, normal business hours
Operation Hours	Mon – Fri, normal business hours
Advance Notice	24 hour notice
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical and nutrition primarily
Wheelchairs/Lifts/Cots	No/No/No (1 ADA van coming Fall 2018)
Other	

Transit Provider Name	B and L Medical Transport
Contact Information	935 Yorkshire Ave, Rice Lake, WI 54868 715-736-1171
Area Served	Rice Lake and surrounding area
Consumers Served	Any one
Door-to-Door/Curb Service	Demand response
Fare	Call for fares
Office Hours	All hours, every day
Operation Hours	All hours, every day
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Yes/Yes
Other	

Transit Provider Name	Faith In Action www.fiawashburn.org
Contact Information	1790 Scribner St, Spooner, WI 54801 715-635-2252 E-mail: fiawashburn@gmail.com
Area Served	Based out of Spooner and mainly services the local area. Arrangements to further destinations can be made.
Consumers Served	60 years and older
Door-to-Door/Curb Service	Door to door
Fare	Donations
Office Hours	8:00am – 1:00pm, Mon - Fri
Operation Hours	Volunteers can provide rides seven days a week.
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	No/No/No
Other	Volunteer driver program, mainly non-medical appointments

WASHBURN COUNTY

Transit Provider Name	Handi Lift www.handilift.com
Contact Information	1779 10 th St, Cumberland, WI 54839 1-800-989-7433 or 715-822-5077
Area Served	Western WI and Mn
Consumers Served	General public incl. elderly/disabled
Door-to-Door/Curb Service	Yes/yes
Fare	MA and private pay is \$48 round trip+ \$1.50 loaded mi. beginning with first mile. \$10/hr wait
Office Hours	6:30am – 5:00pm M-F
Operation Hours	Same but dialysis can be on Sat in certain areas.
Advance Notice	Prefer 1-2 days
CPR/First Aid Trained	Yes/yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes
Acceptable reasons for needing transport	Any who can pay or gets MA
Wheelchairs/Lifts/Cots	Yes/yes/no

Transit Provider Name	Indianhead Community Action Agency
Contact Information	715-532-1000 to get authorization form
Area Served	Burnett, Clark, Rusk, Sawyer, Taylor, Washburn counties
Consumers Served	Anyone within federal poverty guidelines
Office Hours	8-4:30pm Mon-Fri
Other	<ul style="list-style-type: none"> We have a full-time mechanic available for vehicle repair at a discounted rate of \$25 per hour for those who qualify. To qualify, individuals must meet the Federal poverty guidelines, and contact the Connections Store & More at 715-532-7542 to get an authorization form. Our Transit Service will provide Ladysmith transportation service while vehicles are being serviced.

Transit Provider Name	Key Care Transportation Lift-equipped vans
Contact Information	119 E 4th St. N, Ladysmith, WI 54848 715-532-3727
Area Served	Rusk, Price, Ashland, Barron Counties
Consumers Served	MTM, INCLUSA, and self-pay
Door-through-Door	Yes, on request lift van,
Fare	Call for trip quote 22.50 base for van, plus 1.95/mile loaded
Office Hours	8:00 am-6:00pm
Operation Hours	24/7 based on driver availability
Advance Notice	24 hr preferred
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Any
Wheelchairs/Lifts/Cots	Yes/yes/no
Other	

WASHBURN COUNTY

Transit Provider Name	Namekagon Transit www.namekagontransit.com/
Contact Information	14760 County Road B, Hayward, WI 54843 715-634-6633 e-mail: namekagontransit@gmail.com
Area Served	Barron, Southern Bayfield, Sawyer, Washburn
Consumers Served	General Public, senior, disabled
Door-to-Door/Curb Service	Yes/yes
Fare	\$3.00 regular fare and \$2.00 senior/disabled with reduced fare card.
Office Hours	8 A.M. to 4:30 P.M.
Operation Hours	6 A.M. to 9 P.M.
Advance Notice	24 hours
CPR/First Aid Trained	Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/yes

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

Transit Provider Name	North Country Independent Living (NCIL) www.northcountryvil.org
Contact Information	69 N 28 th , Ste 28, Superior, WI 54880 800-924-1220; 715-392-9118 www.northcountryvil.com
Area Served	Ashland, Bayfield, Burnett, Douglas, Iron, Price, Sawyer and Washburn Counties
Consumers Served	Seniors (60+) and persons with disabilities-all ages
Door-to-Door/Curb Service	Voucher Program- for persons who have drivers or options available (family, friends, co-workers) but need financial assistance
Fare	No charge to consumers
Office Hours	8:30am-5:00 pm Monday - Friday
Operation Hours	Vouchers may be used at any time as planned by consumers enrolled
Advance Notice	Must be enrolled to use vouchers. Phone North Country to enroll.
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, employment, education and any trip purpose selected by enrolled consumer.
Wheelchairs/Lifts/Cots	As needed, lift-equipped may be arranged on case by case basis
Other	

WASHBURN COUNTY

Transit Provider Name	NWT Express Shuttle
Contact Information	715-634-5307
Area Served	Service between northwest Wisconsin and the Twin Cities. Scheduled and charter service from communities of Hayward, Rice Lake, Spooner and surrounding areas.
Consumers Served	Every one
Door-to-Door/Curb Service	
Fare	Call for rates
Office Hours	All hours of all days
Operation Hours	All hours of all days
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	
Other	

Washburn County Veterans Service Office Transportation

www.co.washburn.wi.us/departments/veterans-service/transportation

Contact Person: Lisa Powers
1600 Co Hwy H, Spooner, WI 54801
715-635-4470
E-mail: vets@co.washburn.wi.us

\$25.00 flat rate for the trip. Costs can be waived if hardship exists.

Fixed Route to Mpls VA only
Monday – Friday, no holidays
Three pick up locations throughout the county. Can do door pickup if arranged in advance.
Van if first come first served basis.

Call for each ride. Try to call two working days in advance. Try to schedule A.M. appointments if possible, and schedule NO appointments after 2:00pm.

Must be a Veteran and must be independent. (Their spouse and caregiver can ride if space is available).

*To find out whether or not you are eligible for travel benefits contact your service officer or apply for travel benefits at the veteran's medical center.

WOOD COUNTY

Transit Provider Name	Abby Van
Contact Information	1115 w. 4 th Street, Neillsville, WI 1-800-236-8438 http://www.abbyvans.com/
Area Served	Eau Claire, Chippewa, Clark, most of Central Wisconsin
Consumers Served	All including elderly, disabled, children.
Door-to-Door/Curb Service	Yes
Fare	Accepts most managed care organizations; CMO/HMO Private pay: 30.00 base pay 1-way trip plus additional 2.00 for each loaded mile; Additional charge for trips over 50 miles or out of service area; 35.00 service charge for Sundays and holidays.
Office Hours	24 hours a day; 7 days a week
Operation Hours	24 hours a day; 7 days a week
Advance Notice	24 hour notice; may do same day if can fit in.
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	Non-emergency only
Acceptable reasons for needing transport	If people can pay, and if a van is available, Abby will provide the ride.
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	

Transit Provider Name	Disabled American Veteran Van Service; www.co.wood.wi.us
Contact Information	220 3 rd Ave S, Ste 4, Wisconsin Rapids, WI 54494 715-421-8989
Area Served	Central Wisconsin
Consumers Served	Veterans going to any VA Clinic in WI
Door-to-Door/Curb Service	
Fare	Free
Office Hours	
Operation Hours	
Advance Notice	
CPR/First Aid Trained	
State Certified Vans	DAV van
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	
Other	Veterans using this service are ineligible for VA travel reimbursement. Rides are filled on a first come first serve basis.

Transit Provider Name	New Freedom Volunteer Driver and Voucher Program http://www.cilww.com
Contact Information	Center for Independent Living for Western Wisconsin 2920 Schneider Ave. E, Menomonie, WI 54751 800-228-3287
Area Served	Adams, Ashland, Barron, Bayfield, Burnett, Chippewa, Clark, Douglas, Dunn, Eau Claire, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Pepin, Pierce, Polk, Portage, Price, Rusk, Sawyer, St. Croix, Taylor, Vilas, Washburn, Wood.
Consumers Served	Persons with disabilities all ages
Door-to-Door/Curb Service	Yes
Fare	Co-pay
Office Hours	8am to 4:30pm Mon-Fri – leave message after hours
Operation Hours	7 days a week, as needed-- if driver available.
Advance Notice	48 hours
CPR/First Aid Trained	No
State Certified Vans	No
Emergency/Non-emergency	Non-emergency
Acceptable reasons for needing transport	Medical, nutrition, personal, social, education, employment. No medical for MTM qualified person but can be used for nutrition, personal and social.
Wheelchairs/Lifts/Cots	Yes/No/No
Other	A voucher program is also available for riders who have friends and relatives who can drive them.

WOOD COUNTY

Transit Provider Name	River City Cab
Contact Information	2703 Industrial St, Wisconsin Rapids, WI 54494 715-424-4595
Area Served	Local and out of town including, but not limited to, Kellner, Vesper, Port Edwards, Nekoosa and the Town of Rome
Consumers Served	All
Door-to-Door/Curb Service	Yes
Fare	Anyone 60 and older or people with disabilities \$2.00
Office Hours	5:00 am to 12:00 midnight, Mon – Thurs; 5:00 am to 3 am, Fri & Sat; 7:30am to 4:30pm, Sun. Closed Holidays except Easter. Senior and Disabled discounts available.
Operation Hours	5:00 am to 12:00 midnight, Mon – Thurs; 5:00 am to 3 am, Fri & Sat; 7:30am to 4:30pm, Sun. Closed Holidays except Easter. Senior and Disabled discounts available.
Advance Notice	24 hour notice for the wheelchair vans.
CPR/First Aid Trained	No
State Certified Vans	no
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	Yes (2 wheelchair vans)/Yes/No
Other	Demand/Response Taxi Shared Ride Taxi Service Pre-paid tickets and punch cards are available Reduced fare cards (for mental or physically disabled {permanent}), call the Cab Company and they will send out a form.

Transit Provider Name	Wheels of Independence, Inc; MTM Provider
Contact Information	2703 Industrial St, Wisconsin Rapids, WI 54494 715-423-7818; 800-423-7818
Area Served	Wisconsin Rapids is primary area; can go statewide for additional fees
Consumers Served	Elderly and handicapped individuals statewide
Door-to-Door/Curb Service	Yes
Fare	\$15 for first 5 miles, \$1.50 per mile after that (one-way). Unloaded, out-of-town fare is \$0.80 per mile (one-way).
Office Hours	7:30 a.m. to 5:00 p.m., Mon – Fri
Operation Hours	By appointments only
Advance Notice	24 hour advance notice strongly recommended
CPR/First Aid Trained	Yes/Yes
State Certified Vans	Yes
Emergency/Non-emergency	No/Yes
Acceptable reasons for needing transport	Everyone
Wheelchairs/Lifts/Cots	Yes/Yes/No
Other	Medical Assistance accepted

ADRC - Marshfield Office (Reference only)

300 S Peach Ave, Ste 1, Marshfield, WI 54449; 715-384-8479; adrc@adrc-cw.com
Langlade, Lincoln, Marathon and Wood Counties
<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>;

ADRC - Wausau Office (Reference only)

2600 Stewart Ave, Ste 25, Wausau, WI 54401; 715-261-6070; adrc@adrc-cw.com
Langlade, Lincoln, Marathon and Wood Counties
<https://www.dhs.wisconsin.gov/adrc/consumer/central.htm>

Veteran's Service Center

630 S Central Ave, Marshfield, WI
715-384-3773

WOOD COUNTY

Transit Provider Name	Wood County Transportation Program; www.co.wood.wi.us
Contact Information	220 S 3 rd Ave Ste 4, Marshfield, WI 54449 715-421-8989
Area Served	Wood County, Routes run through Nekoosa and Port Edwards to Wisconsin Rapids
Consumers Served	Age 55+ and disabled adults
Door-to-Door/Curb Service	
Fare	Bus Service: Transportation provided to meal sites, grocery stores, beauty shops or medical appointments .Fees: \$1.50 one way.
Office Hours	
Operation Hours	Mon – Fri- Hours: 7:30 a.m. – 9:00 a.m. for fixed route client. 9:00 a.m. – 2:30 p.m. for elderly and disabled adult pick-ups 3:00 p.m. – 4:30 p.m. for fixed route client drop-offs.
Advance Notice	Call by noon the day before.
CPR/First Aid Trained	
State Certified Vans	
Emergency/Non-emergency	
Acceptable reasons for needing transport	
Wheelchairs/Lifts/Cots	Bus is equipped with a wheelchair lift.
Other	

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